Emergency Plan Template

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A Department of Ventura County Health Care Agency

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The Ventura County Public Health Emergency Preparedness Office (EPO) and the Ventura County Health Care Coalition (VCHCC) have collaborated with subject matter experts to consolidate the latest disaster preparedness, response, and recovery information available in an easy to use emergency plan template.

The purpose of this template is to assist in making the process of emergency planning routine; it should help planners — at all levels — in their efforts to develop and maintain a viable, all-hazards emergency plan. All members of a community share a critical role in taking appropriate actions to protect themselves, their families, patients, residents, staff, and properties. Planning that engages the whole community serves as a focal point for building a resilient community.

We truly hope that you find this template useful in the development of your emergency plan and preparedness efforts!

Sincerely,

Steve Carroll

Administrator

Emergency Medical Services

Dan Wall

Manager

Emergency Preparedness

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Coordinator

Health Care Coalition

Emergency Planner

Congratulations! You have taken the first step in developing your Emergency Plan. This template is intended to assist you in your planning efforts; whether you are revising your current plan or writing one for the first time. As you move through the process of compiling your plan, it is advised that you utilize the references included in the back of this document to further your research.

"Preparation, planning, and one comprehensive approach for emergency preparedness are key.

One life lost is one too many."

-CMS Deputy Administrator and Chief Medical Officer Patrick Conway, M.D., MSc.

Background

Upon review of the current emergency preparedness regulations for providers and suppliers, Centers for Medicare & Medicaid Services (CMS) found that existing requirements were not comprehensive enough to address the complexities of modern emergencies and that emergency preparedness needed to be more poignant.

The CMS finalized a rule to: (1) establish consistent emergency preparedness requirements for health care providers participating in Medicare and Medicaid, (2) increase patient safety during emergencies, and (3) establish a more coordinated response to natural and man-made disasters.

Over the past several years, some natural and man-made disasters have put the health and safety of Medicare and Medicaid beneficiaries – and the public at large – at risk. The new CMS requirements will assist participating providers to plan for disasters and coordinate with federal, state, tribal, regional, and local emergency preparedness systems to ensure that facilities are adequately prepared to meet the needs of their patients during disasters and emergency situations.

Objective

This template will address the requirements in the newly implemented CMS Emergency Preparedness Rule which states that Medicare and Medicaid participating providers and suppliers must meet the following four core elements:

- **1. Emergency plan:** Based on a risk assessment, develop an emergency plan using an all-hazards approach focusing on capacities and capabilities that are critical to preparedness for a full spectrum of emergencies or disasters specific to the location of a provider or supplier.
- **2. Policies and procedures:** Develop and implement policies and procedures based on the plan and risk assessment.
- **3. Communication plan:** Develop and maintain a communication plan that complies with both Federal and State law. Patient care must be well coordinated within the facility, across health care providers, and with State and local public health departments and emergency systems.
- **4. Training and testing program:** Develop and maintain training and testing programs, including initial and annual training, and conduct drills and exercises or participate in an actual incident that tests the plan.

Disclaimer

The Ventura County Public Health Department, Emergency Medical Services Agency, Emergency Preparedness Office, Ventura County Health Care Coalition, and individual authors are not responsible for any errors or omissions contained in the Emergency Plan Template and assume no responsibility for the misuse or erroneous interpretation of its contents, or the failure to include appropriate information. Use of this Emergency Plan is not constrained by political or other boundaries.

Under no circumstances does this Emergency Plan Template contain or constitute legal advice in any form; nor does it make any assurance or representation that the information contained herein will be determined to constitute compliance with any local, state or federal law or regulation.

We strongly recommend that each facility consult with its governing body and legal counsel regarding the appropriateness and completeness of language included in its final Emergency Plan. The Emergency Plan should be reviewed and updated as necessary and/or as required by regulations.

Funding

This Emergency Plan Template – provided by the Ventura County Public Health Department – was developed with funding from the Hospital Preparedness Program (HPP) and Public Health Emergency Preparedness (PHEP) Grants awarded by the U.S. Department of Health and Human Services, Office of the Assistant Secretary for Preparedness and Response (ASPR). HPP funding assists healthcare organizations and coalitions in strengthening healthcare preparedness capabilities across the nation.

"As people with medical needs are cared for in increasingly diverse settings, disaster preparedness is not only a responsibility of hospitals, but of many other providers and suppliers of healthcare services. Whether it is trauma care or long-term nursing care or a home health service, patients' needs for health care do not stop when disasters strike; in fact, their needs often increase in the immediate aftermath of a disaster."

-Dr. Nicole Lurie, HHS Assistant Secretary for Preparedness and Response.

Structure

The Emergency Plan Template is offered as a foundation from which a provider or supplier can build a comprehensive Emergency Plan that is compliant with the newly implemented CMS Emergency Preparedness Rule. The Template incorporates various ideas in addition to references to regulatory requirements and is intended to be expanded and modified, as necessary, by the user.

The Emergency Plan Template is organized so that the Emergency Planner can prioritize the sections to address their individual, strategic objectives. The front section of the Emergency Plan, however, is intended to be standardized with the following topics arranged as the first three tabs within the binder: (1) Facility Profile, (2) Priority Tasks, and (3) Disaster Response.

How to use this template

The content proposed in this template should be carefully evaluated in the context of risks, capabilities, organizational structure, and legal considerations. The template should be modified to accurately reflect your facility- or family-specific information, circumstances, and federal, state and local regulatory requirements.

To assist you in understanding the structure of the Emergency Plan Template and how to modify it to your individual needs, please see the following descriptions of included components:

Tab Stickers

Included in the template is a sheet of tab stickers which has been populated with topics deemed – by Subject Matter Experts – to be of high importance in planning efforts for disaster preparedness. The topics are ordered alphabetically (aside from the top three tabs which make up the standardized, front section of the Emergency Plan).

It is recommended that Emergency Planners choose the topics that fit their individual, strategic objectives and rearrange the tabs in the order that suites your needs. Face Sheets, Supporting Documents, and References can serve to assist planners in deciding suitable topics/tabs to be included in their plan.

There are blank tabs provided to allow planners to add any sections that were omitted from the Emergency Plan Template. Additionally, there are three tabs included for Planners to write in their top three identified hazards, as noted by their Hazard Vulnerability Assessment. There are no face sheets or supporting documents included for these tabs as the content will vary.

Front Section

Forms in this section should be kept in the front of the binder to allow for quick and easy retrieval during an emergency.

Facility Profile Information on this form is intended to create efficiencies in response

to an incident by assisting staff in providing facility-specific information

to first responders.

Priority TasksUse this as a quick guide to help you determine your first steps in an

emergency.

Disaster Response Information pertaining to (1) Situational Status Reports and (2)

Resource Requests should be included behind this tab.

Facilities only

It is recommended that CMS providers and suppliers include tabs which incorporate the Core Elements within the new Emergency Preparedness Rule including, but not limited to: (1) Hazard Vulnerability Assessment, (2) Communication, (3) Policies & Procedures, (4) Training & Testing, (5) Shelter in Place, (6) Evacuation, (7) MOUs & Agreements, and (8) Top Identified Hazards 1, 2, and 3.

Face Sheets For each topic, concise checklists are provided to assist Planners with tasks to

consider in efforts of preparedness, response, recovery, and mitigation. Checklists

are organized in the following manner:

Green BoxEfforts to take BEFORE an emergencyRed BoxActions to follow DURING an emergencyPurple BoxEfforts to follow AFTER an emergencyFont ColorFacilities = follow Common AND Facility

Families = follow Common AND Family

Tab References (Tab) = see tab of topic reference

(Supporting Doc.) = see supporting document of topic referenced

Supporting Documents

Behind most Face Sheets, the following documents are included to provide Planners with detailed information on the topic: sample forms, guidance, references, etc.

References

This section includes a list of sources utilized in compiling the Face Sheets and Supporting Documents. Planners will find URLs and documents, categorized by topic, to assist in further research for their Emergency Plan compilation.

CD

A CD has been provided to offer Emergency Planners with an electronic version of: the Emergency Plan Template, forms, and documents. Additionally, the electronic copy of the reference page is on the CD and includes: clickable links, embedded forms, documents, and [HVA-specific] excel tools.

A folder named, ICS forms, is included on the CD. It is recommended that Planners locate the sub-folder with facility-appropriate forms (e.g. HICS, NHICS, etc.) and print hard copies of the forms to be placed in the ICS section of the plan.

Definitions

The terminology used in the Emergency Plan Template is defined as follows:

Residents Used interchangeably with the term, **Patients**, this refers to those

receiving treatment/care who are occupying a facility for period of time

(inclusive of short- and long-term).

Emergency Used interchangeably with the following terms: **Disaster**, **Incident**, and

Event. These terms refer to a situation that poses an immediate risk to

health, life, property, or environment.

Regulatory Parties Refers to any regulatory agency, authority, or body that is responsible

for exercising autonomous authority over some area of human activity in a regulatory or supervisory capacity inclusive of, but not limited to: The Joint Commission (TJC), Accreditation Association for Ambulatory Health Care (AAAHC), Det Norske Veritas (DNV), California Department of Public Health Licensing and Certification (CDPH L&C), Emergency Medical Services Agency (EMSA), Long Term Care Services of VC

(Ombudsman), etc.

External Refers to individuals, groups, and entities from outside that are affected

Stakeholders by the consequences and outcomes of an organization's decisions

inclusive of, but not limited to: consumers, suppliers, other providers,

vendors, government entities, emergency management, and

communities.

Acknowledgements

The following agencies and groups provided valuable input, direction, and counsel regarding this plan.

Ventura County Public Health Department
Ventura County Emergency Medical Services Agency
Ventura County Emergency Preparedness Office
Ventura County Health Care Coalition
Ventura County Medical Reserve Corps
Ventura County Animal Services
Ventura County Office of Emergency Services
California Association of Healthcare Facilities

Dedication

The completion of this template could not have been possible without the participation and assistance of many people, whose contributions are sincerely appreciated and gratefully acknowledged. However, Administration would like to express our appreciation specifically to Janet Nichol from the Ventura County Medical Reserve Corps. Janet's commitment to the success of the project was evident in the number of hours she invested and in her passion and dedication to bettering our community. Thank you, Janet!

Facility Profile

Facility Name
Facility Address
Facility Location (Cross streets, Landmarks, Long. / Lat. GPS)
Facility Telephone #
Facility Fax #
Facility Email
Facility Web Address
Administrator Name & Phone #
Owner & Phone #
Emergency Contact Person & Phone #
Maintenance or Facilities & Phone #
Security Alarm System & Contact #
Facility-Owned Transportation & Vehicle(s) Type
of Licensed Beds
Average Patient Population Type (e.g. Ambulatory vs. Non-ambulatory, trach, ventilator dependent, dialysis, etc.)
Average # of Staff – Days
Average # of Staff – Nights
Emergency Power Generator Type & Model
Emergency Power Generator Fuel Type & # of run-time hours
#1 Evacuation destination (within 10 miles) & Phone #
#2 Evacuation destination (within 10 miles) & Phone #
#1 Evacuation destination (beyond 10 miles) & Phone #
#2 Evacuation destination (beyond 10 miles) & Phone #

AS A FACILITY, you may find that this list provides quick access to pertinent information for staff and details about your facility population for first responders (to assist facility compliance with the CMS Emergency Preparedness Rule).

AS A HOMEOWNER (Family), providing some of the above information may be useful to first responders, especially if you have relatives or roommates with access and functional needs.

Facility Approval _____'s Emergency Plan and states our understanding of how This document is _____ we manage and conduct actions under emergency conditions. It will be reviewed and updated on an annual basis and as deemed necessary. This Emergency Plan has been reviewed and approved by our organization's leadership. **Approved By:** Date Signature Printed Name/Title Reviewed/Revised: Signature Printed Name/Title Date Reviewed/Revised: Printed Name/Title Date Signature Reviewed/Revised: Signature Printed Name/Title Date Reviewed/Revised: Signature Printed Name/Title Date

Emergency Plan • Record of Changes

Date	Change No.	Description of Change	Individual Making Change	Specific section Updated

Plan Maintenance

- 1. Review This Emergency Plan will be reviewed annually, or as necessary.
- **2.** Revisions Revisions or changes will be documented in the above table. Changes should be made to the plan when:
 - > Documents, requirements, etc. are no longer current;
 - hazards or risks change;
 - the policies and protocols for emergencies change;
 - communications systems are upgraded;
 - > a training exercise or an actual emergency reveals significant deficiencies in existing planning documents; or
 - > state or federal planning standards for documents are revised

Priority Tasks

FACILITY				
STEP 1	Practice life safety. Are lives at risk? Can you help? Ensure all staff have appropriate clothing and personal protective equipment (e.g. masks, gloves, sturdy shoes, hard hat, etc.). Remember, life safety is the first priority!			
STEP 2	Assess the damage. If safe, take a walk around the building. Try to determine what has happened, what is happening now, and how many people are involved. Assess the facility's ability to provide care and involve critical system components (e.g. compromised: medical gas, water, electricity, fuel capacity, etc.)			
STEP 3	Keep informed. Listen to Emergency Alert System notifications, AM/FM emergency broadcast stations, and/or NOAA weather radio. Check www.vcemergency.com			
STEP 4	Communicate the damage. Sound the facility alarm and/or overhead code in accordance with facility Policies & Procedures. Contact your immediate supervisor to report the incident and receive further instructions. If you are unable to contact your supervisor, activate Incident Command and your Emergency Plan.			
STEP 5	Report your status. Notify additional authorities as indicated by protocols. Complete and send a Situation Status Report (SitRep) including, but not limited to the following: • Facility condition • Type of incident, including specific hazard/agent • Location of incident • Number and types of injuries • What has been done			
STEP 6	Document. Follow facility policy for documenting actions and incident reporting. If the situation allows, begin to document your actions. Record incident details, as appropriate, for insurance and reimbursement purposes.			
STEP 7	Establish priorities. Check on residents, patients, visitors, and staff. Be prepared to give first aid. <i>Trust your instincts. If something feels unsafe, stay out.</i>			
STEP 8	Develop an incident-dependent plan of action. Follow facility written plans, but be aware that plans are flexible and incident dependent. Assign roles and responsibilities.			
STEP 9	Take action. Execute your plan, documenting deviations and status changes so that you can report the situation accurately to first responders.			
STEP 10	Evaluate progress. Have you met your objectives in the plan of action? Determine what changes need to be made and adjust plan accordingly.			

Priority Tasks

FAMILY				
STEP 1	Practice life safety. Are lives at risk? Can you help? Ensure you have appropriate clothing and personal protective equipment (e.g. masks, gloves, sturdy shoes, hard hat, etc.). Remember, life safety is the first priority!			
STEP 2	Assess the damage. If safe, take a walk around the building. Try to determine what has happened, what is happening now, and how many people are involved.			
STEP 3	Keep informed. Listen to Emergency Alert System notifications, AM/FM emergency broadcast stations, and/or NOAA weather radio. Check <u>www.vcemergency.com</u>			
STEP 4	Identify unforeseen events. Check the natural gas or propane at your home. Shut off if necessary. This is one of the best ways to prevent fire. Shut off water at the house main to trap water in your home plumbing. This will keep pollutants out of possible drinking water, like that in your water heater.			
STEP 7	Establish priorities. Check on neighbors, especially those who are elderly, disabled, or young children who may be alone. Be prepared to give first aid. Trust your instincts. If something feels unsafe, stay out.			
STEP 8	Develop a plan of action. Assign roles and responsibilities. Plans should be simple and verbal.			
STEP 9	Take action. Execute your plan and adjust as necessary.			
STEP 10	Evaluate progress. Is your plan of action working? Determine what changes need to be made and adjust plan accordingly.			

Disaster Response

This page intentionally left blank pending implementation of County-wide Situational Status Report policy & protocol.

Access & Functional Needs

BEFORE

Common

- ☐ Compile list of all (Important Documents)
- ☐ Compile list of all life sustaining treatments you need such as dialysis, oxygen, medications, etc.
- ☐ Stock all prescription medication/supplies
- ☐ Stock all over-the-counter medication, wipes, pads, and other medical supplies
- ☐ Compile a list of (Contacts) for all primary medical providers

Facility

- Reference your facility-specific (Policies & Procedures)
- ☐ Consider staffing employees to address potential barriers of communication
 - ☐ English as a Second Language
 - Dementia
 - Other physiological deficits

Family

■ See Common

DURING

Common

■ Be ready with your (Go Bag) and all prepared lists/supplies/documents in case of (Evacuation)

Facility

- ☐ Follow facility-specific (Policies & Procedures)
- Ensure appropriate staff is on duty to address communication barriers

Family

■ See Common

AFTER

Common

- Restock supplies
- ☐ Determine gaps/deficiencies and revise your lists

Facility

Create an (After Action Report) that includes issues and recommended solutions

Family

☐ See Common



Remember your unique needs and prepare in such a way that allows you to remain comfortable and fully functional.

Access & Functional Needs

It is very important to consider unique needs and to ensure that each individual has a personal support network...

Maintain a list of important information

Doctors

Pharmacv

List of your prescription Medically durable equipment Consumable Medical Supplies Assistive devices

Service providers (e.g. transportation)

Medical facilities

Medical insurance cards & Medicare or Medicaid card

List of your health history (e.g. allergies, conditions, illnesses, etc.)

If you own a medical alert tag or bracelet, wear it in case you are unable to describe the situation in an emergency

Stock extra over-the-counter and prescription medication/supplies Stock extra supplies for maintaining medical equipment (e.g. filters, cleaners, etc.)

If you receive services (e.g. mental and behavioral health), in-home assistance (e.g. caregiving), and/or life-sustaining medical treatment (e.g. dialysis, chemotherapy, etc.):

Work with your service/medical providers to identify a plan for continued care/services during a disaster & include potential, alternate locations

Possible Evacuation Needs

Have a laminated, emergency medical information card ready for first responders in case of evacuation

Plan ahead for accessible transportation

Be sure all of your assistive devices are permanently and clearly labeled with your name and contact information

Mobility Disability

If you use a power wheelchair/scooter, have a lightweight manual chair to use for evacuation

Keep an extra mobility device such as a cane or walker

Don't forget your comfort items (e.g. seat cushion)

If you have electric-dependent medical devices, be sure to register with your local utility company

After Action Report

BEFOR	E
Common	

□ N/A

Facility

- ☐ Identify a position for documentation of activities during an incident
- ☐ Identify forms to be used during an event for notetaking and documentation
- ☐ Have a After Action Report template available
- ☐ Conduct exercises to train on development of AAR using your (Training & Testing) procedures

Family

☐ Identify how you will document an account of the incident for insurance purposes

DURING

Common

- ☐ Use identified form of documentation
 - ☐ Take notes during incident that will be useful to identify actions that need to be added or improved

Facility

■ See Common

Family

■ See Common

AFTER

Common

□ N/A

Facility

- ☐ Informal meeting: Immediately after an incident, briefly share experiences and discuss/document findings
- Consolidate findings
- ☐ Formal meeting: invite all staff and stakeholders involved in the incident to:
 - ☐ Discuss what worked well
 - ☐ Discuss what went wrong
 - ☐ Discuss options for improvement
- ☐ Compile corrective actions to improve
 - ☐ What needs to change in the plan
 - ☐ What needs to change in the organization
 - What needs to change in management
 - ☐ What equipment or resources are needed
 - ☐ Lessons learned for future situations
- ☐ Finalize After-Action Report/
 Improvement Plan
- ☐ Implement your improvement plan to address corrective actions

Family

- ☐ Meet with your family/friends to discuss
- What went well
- ☐ Gaps/areas for improvement
- ☐ How to implement improvements



Organizations are responsible for developing implementation processes and timelines, and keeping their regulatory bodies and local officials informed of the implementation status.

After Action Report

Modified from https://www.fema.gov/media-library-data/20130726-1914-25045-8890/hseep_apr13_.pdf

The After Action Report (AAR) summarizes key exercise- and incident-related evaluation information, including the exercise overview and analysis of objectives and core capabilities. The AAR is usually developed in conjunction with an Improvement Plan (IP). The lead evaluator and exercise planning team draft the AAR and submit it to meeting participants before the After Action Meeting

The main focus of the AAR is the analysis of core capabilities. The AAR should include an overview based on performance to identify strengths/areas for improvement and if objectives and goals were met.

AARs should include basic exercise/incident information:

- Exercise/Incident name
- Type of exercise/incident
- Dates
- Location
- Participating organizations

- Mission area(s)
- Specific threat or hazard
- A brief scenario description
- Name of the exercise/incident Point of Contact (POC)

Improvement Planning

Exercises afford organizations the opportunity to evaluate capabilities and assess progress toward meeting capability targets in a controlled, low-risk setting.

Corrective Actions

Corrective actions are concrete, actionable steps that are intended to resolve capability gaps and shortcomings identified in exercises or real-world events.

The reviewers should use the following questions to guide their discussion when developing corrective actions:

- What changes need to be made to plans and procedures to improve performance?
- What changes need to be made to organizational structures to improve performance?
- What changes need to be made to management processes to improve performance?
- What changes to equipment or resources are needed to improve performance?
- What training is needed to improve performance?
- What are the lessons learned for approaching similar problems in the future?

Corrective Action Tracking and Implementation

Corrective actions captured in the AAR/IP should be tracked and continually reported on until completion. Organizations should assign points of contact responsible for tracking and reporting on their progress in implementing corrective actions. By tracking corrective actions to completion, preparedness stakeholders are able to demonstrate that exercises have yielded tangible improvements in preparedness.

After-Action Report/Improvement Plan Finalization

Once all corrective actions have been consolidated in the final IP, the IP may be included as an appendix to the AAR. The AAR/IP is then considered final, and may be distributed to exercise planners, participants, and other preparedness stakeholders as appropriate.

Animals

Pets, Domestic, Service & Companion Animals

BEFORE Common ☐ Build an (Animals' Go Bag) ☐ Place items in convenient, accessible location as time will be limited ☐ Adhere ID, with your name and an emergency telephone number, to collar or harness ☐ Identify a staging area to confine your animal prior to evacuation ☐ Make sure crates and carriers are suitable size, type and portability **Facility** ☐ Identify residents who have a pet or service animal and how they will be cared for in an emergency ☐ Note: relocation site for residents may not take pets but service animals are always allowed ☐ Arrange ahead of time for someone to take the pet e.g. family, a friend, a veterinarian, a boarding kennel, etc. ☐ Ensure that staff know where leash and other pet supplies are kept ☐ Include animals in evacuation practices Family ■ See Common

Common ☐ Grab (Animals' Go Bag) ☐ Retrieve animals and confine ☐ Assign a family/staff member to be responsible for animals ☐ Keep photos or ID with you in case of separation ☐ Be prepared to leave animals behind if responders say to Facility ☐ See Common Family ☐ See Common

AFTER Common □ Bring crates, carriers or trailers, and leashes/harnesses to retrieve animals □ Collect animals from drop off point □ Be prepared to have proof of ownership with pictures or other documentation □ Replenish (Animals' Go Bag) Facility □ See Common Family □ See Common



Don't forget your animals when you have to evacuate; there is often very little time so planning ahead will pay off.

Animals' Go Bag

Modified from http://www.vcas.us/programs-services/disasters

Basic Animal Disaster Kits

- Identification for each animal (i.e. physical description, behavioral information & current pictures)
- Veterinarian information & medical records
- Prescription medicines (at least 3 day supply) and copy of prescriptions
- Emergency numbers (i.e. Veterinarian, Family, Animal Services, etc.)
- Microchip information
- Collapsible water/food bowls or bucket (at least 1 per animal)
- Minimum 3 days feed
- Include special dietary needs

- Blanket or sheet depending upon weather
- Animal and human first aid kits
- Tarp(s)
- Flashlights and extra batteries
- Shovel
- Bleach
- Fly repellent
- Sharp knife
- Hose
- Duct Tape
- Portable radio with extra batteries
- Laundry marking pen

Specific for Animal Type

Small Animals (Pets)	Large Animals (Horses)
 Collar, harness, and/or leash for every animal Favorite chew toys Dog/cat bed Carriers and Crates of suitable size for each animal 	 Halter, lead and shank for every animal Leg and tail wraps Shipping boots Fence tool Hoof Pick 50' x ½ inch or larger cotton rope

Communication

BEFORE

Common ☐ Develop a communication plan ☐ Procure redundant communications devices (e.g. landline phone, cell phone, two-way radios, HAM radios, satellite radios, etc.), learn how to use them, and mark their locations in (Maps & Diagrams) ☐ Maintain list of communication devices, their respective locations, and their function ☐ Ensure batteries are charged and/or duplicate batteries are in (Supplies) ☐ Identify (Contacts) by device type; cell, landlines, satellite, etc. ☐ Identify out of area contact for family and friends to check on status ☐ Register individual staff/family/friends in VC Alert **Facility** ☐ Plan must govern all communications within the facility and external stakeholders to protect resident/patient health, safety and confidentiality ☐ Inform residents' responsible parties of the plan ☐ Train staff on Communication Plan & test their ability to execute Incorporate an incident command structure in your plan ☐ Identify a position for external contact especially to handle the media ☐ Ensure your plan integrates with the VCHCC Situation Status Report Protocol ☐ Prepare for residents'/patients' with communication special needs ☐ Maintain lists of (MOUs & Agreements) and ensure they are current **Family** ☐ Share your communication plan with family/ ☐ Know your neighbors and include them in your communication plan ☐ Identify a safe meeting place where family members can gather

☐ Identify a contact person/place for messages

should you be separated from family/friends

DURING

Common

- ☐ Reference (Contacts) and follow the communication plan
- ☐ Keep a communication device with you at all times
- ☐ Tune into emergency alert stations: KVEN 1450 AM, KHAY 100.7 FM, & KMLA 103.7 FM (Spanish)
- ☐ Check <u>www.vcemergency.com</u> for current, Ventura County emergency information

Facility

- ☐ Identify Incident Commander and designated spokesperson
- Notify appropriate regulatory parties
- ☐ Keep residents' responsible parties informed and updated

- ☐ Assess your situation and ensure safety of family/friends
- ☐ If possible/necessary:
 - ☐ Go to your meeting place
 - ☐ Check in with your out of area contact

AFTER

Common

- Restock supplies
- ☐ Update lists and contact information
- ☐ Do maintenance and repair, as necessary, on devices

Facility

- ☐ Prepare an (After Action Report) including areas for improvement
- ☐ Update (MOUs & Agreements)

Family

■ See Common



Communication often fails. Make it **your plan** to have more than one way to communicate.

Contacts

BEFORE

Common

- ☐ Generate an emergency contact list and update on a regular basis
 - ☐ Prioritize contacts and who to call first
 - ☐ Prioritize each contacts' preferred mode of communication
 - ☐ Include all available forms of communication
- ☐ Test numbers, emails, etc. that are included in the contact list (Training & Testing)
- ☐ Consider storing emergency contacts in multiple locations, such as this section of the binder, your (Go Bag), wallet, car, etc.

Facility

- Consider including emergency contact information for:
 - ☐ All staff/personnel
 - ☐ Local emergency management
 - Regulatory authorities
 - Vendors
 - ☐ Those you have agreements with
 - Volunteers
 - Others

Family

☐ Identify out of state contacts to be included

DURING

Common

- ☐ Reference your (Communication) plan
- ☐ Call those identified as priority contacts

Facility

□ Record/document all notifications made to regulatory bodies/local emergency management during the incident

Family

■ See Common

AFTER

Common

■ Update all contacts

Facility

☐ Keep records of all notifications made to regulatory bodies/local emergency management during the incident

Family

■ See Common



Do you remember all of the numbers stored in your phone?
PRINT AND SAVE COPIES OF CONTACT LISTS ON A REGULAR BASIS

Evacuation

BEFORE

Common

- ☐ Plan for alternate evacuation locations
- ☐ Plan for appropriate & alternate (Transportation)
- ☐ Plan evacuation routes (Maps & Diagrams)
- ☐ Stockpile (Supplies) to meet evacuation needs
- ☐ Include evacuation considerations in your (Communication) plan

Facility

- ☐ Identify a primary and an alternate person with the authority to call for an evacuation
- □ Develop decision-making criteria for evacuation & re-entry; see Decision-Making Tree examples in (References)
- ☐ Create strategy for expense & resource tracking
- ☐ Create strategy for patient tracking
- ☐ Consider using (ICS) forms☐ Make agreements with like-facilities &
- vendors (MOUs & Agreements)

 Consider creating a Staffs' Family Support
- protocolConsider a plan for visitors & residents' family members
- ☐ Create a protocol for emergent retrieval of patient records
- ☐ Create a protocol for assistive devices (Access & Functional Needs)

Family

☐ Keep vehicle(s) gas tanks at least ½ full at all times



AFTER

Common

- ☐ Ensure building is safe prior to re-entry
- ☐ Consider mental health & grief counselors
- ☐ Call insurance company

Facility

- Reference criteria & authority for decision to re-enter
- ☐ Contact licensing body
- ☐ Notify staff & residents' family
- ☐ Create an (After Action Report) that includes issues and recommended solutions

Family

☐ Notify family/friends of re-entry/safety

DURING

Common

- ☐ Discover shelter/alternate site locations
- ☐ Secure the building (Security)
- ☐ Shut off (Utilities)
- ☐ Grab (Important Documents)
- ☐ Grab (Go Bag)

Facility

- ☐ Account for staff, residents & visitors (Contacts)
- ☐ Use Decision-Making Tree in (References) to determine need for Evacuation
- ☐ Activate Incident Command System (ICS)
- ☐ Notify all staff (Contacts)
- □ Assess each resident's care needs (Facility Resident Assessment Form)
- ☐ Send VCHCC Situation Status Report
- ☐ Notify regulatory agency of evacuation
- Notify destination facilities (MOUs & Agreements)
- ☐ Arrange for transportation
 - (MOUs & Agreements)
- ☐ Prepare residents for evacuation (Go Bag)
- ☐ Use routes & exits identified for evacuation (Maps & Diagrams)
- ☐ Coordinate the staff to accompany evacuating residents
- ☐ Track residents to destinations and notify family
 - ☐ Consider using (ICS) forms
- ☐ Ensure evacuees have assistive devices (Access & Functional Needs)
 - ☐ Assess residents posttransfer for trauma

Family

- ☐ Account for all family/ friends
- Be aware of evacuation orders/routes and road closures by:
 - Listen to news/radio (Communication)
 - □ <u>vcemergency.com</u>
- Wear weatherappropriate clothing & shoes

CALIFORNIA ASSOCIATION OF HEALTH FACILITIES DISASTER PLANNING GUIDE

LONG-TERM CARE FACILITY EVACUATION RESIDENT ASSESSMENT FORM FOR TRANSPORT AND DESTINATION

 $\label{lem:condition} \begin{tabular}{ll} Adapted from the Shelter Medical Group Report: Evacuation, Care and Sheltering of the Medically Fragile. \\ Available at $\underline{\tt www.emsa.ca.gov/disaster/files/TOOLKIT.pdf}$ \end{tabular}$

This form is used to periodically review and assess the facility population for evacuation transport and relocation, transport and relocation needs. How often it is updated is related how often the facility census changes. It can also be done as a "Just in Time" evaluation when a facility is put on an evacuation alert.

FACILITY NAME:	DATE:		
COMPLETED BY:	TIME:		
LEVEL OF CARE	FACILITY TYPE	TRANSPORT TYPE	NUMBER OF RESIDENTS
LEVEL I Description: Patients/residents are usually transferred from in-patient medical treatment facilities and require a level of care only available in hospital or Skilled Nursing or Subacute Care Facilities. Examples: Bedridden, totally dependent, difficulty swallowing Requires dialysis Ventilator-dependent Requires electrical equipment to sustain life Critical medications requiring daily or QOD lab monitoring Requires continuous IV therapy Terminally ill	Like Facility Hospital SNF or Subacute	ALS	
LEVEL II Description: Patients/residents have no acute medical conditions but require medical monitoring, treatment or personal care beyond what is available in home setting or public shelters. Examples: Bedridden, stable, able to swallow Wheelchair-bound requiring complete assistance Insulin-dependent diabetic unable to monitor own blood sugar or to self-inject Requires assistance with tube feedings Draining wounds requiring frequent sterile dressing changes Oxygen dependent; requires respiratory therapy or assistance with oxygen Incontinent; requires regular catheterization or bowel care	Like Facility Medical Care Shelter In some circumstances, may be able to evacuate to family/caregiver home	BLS Wheelchair Van Car/Van/Bus	
NOTE: It is unlikely that licensed health facilities such as SNFs will have residents that fall b consideration. Also, consider cognitive/behavioral issues in evaluating residents' trans			nust take this into
LEVEL III Description: Residents able to meet own needs or has reliable caretakers to assist with personal and/or medical care. Examples: Independent; self-ambulating or with walker Wheelchair dependent; has own caretaker if needed Medically stable requiring minimal monitoring (i.e., blood pressure monitoring) Oxygen dependent; has own supplies (i.e. O2 concentrator) Medical conditions controlled by self-administered medications (caution: refrigeration may not be available at public shelters) Is able to manage for 72 hours without treatment or replacement of medications/supplies/special equipment	Like Facility Home Setting Public Shelter	Car/Van/Bus	



Fire Extinguisher

BEFORE

Common ☐ Purchase one or more fire extinguishers types (Fire Extinguisher) ☐ Place in appropriate, accessible and visible locations ☐ Draw a Map identifying where extinguishers are located (Maps & Diagrams) ☐ Conduct fire drills with family, staff, and/or residents ☐ Practice operating & picking up extinguishers as they can be heavy ☐ Read instructions on side of extinguisher ☐ Remember the PASS technique (Fire Extinguisher) ☐ Inspect extinguishers every 30 days: ☐ Is it in right location? ☐ Is it visible and accessible? ☐ Does gauge show the right pressure? ☐ Conduct annual maintenance ☐ Have extinguisher recharged if pressure is low or replace if it is not rechargeable ☐ Follow your regulatory requirements as to the type and location of extinguisher

☐ Train staff on RACE & PASS

fire within your facility

☐ Train on (Evacuation) procedures for

☐ Remember that evacuation of non-

ambulatory persons will take time

DURING

Common

- ☐ Size Up:
 - ☐ Is Fire small and contained?
 - ☐ Do you have the proper type/class of extinguisher?
 - ☐ Is the extinguisher large enough?
 - ☐ Is area hazard free?
 - ☐ Do you have 2 safe exits? Do not allow the fire, heat, or smoke to come between you and your evacuation path.
- Exit building if fire is too large or if your evacuation path is compromised
- ☐ Report fire location and status to responders
- ☐ If appropriate to fight the fire:
 - ☐ Follow RACE (Fire Extinguisher)
 - ☐ Use the PASS technique to extinguish fire
 - ☐ After completing PASS procedure, back away in case fire flares up again
- ☐ Shut all doors on exit

Facility

- ☐ Follow containment procedures:
 - ☐ Shut off Heat, Ventilation, and Air Conditioning systems
 - ☐ Shut off air flow, oxygen, and other medical gases
 - ☐ Remove or relocate portable oxygen sources& lines
 - Relocate oxygen-dependent residents away from

fire danger

☐ Close all fire doors to reduce smoke exposure to residents

Family

☐ See Common

AFTER

Common

- ☐ Consult technical experts prior to reinitiating services
- ☐ Replace or recharge used fire extinguishers

Facility

☐ Create an (After Action Report) that includes issues and recommended solutions

Family

■ See Common



Family

☐ See Common

Know what kind of fire extinguishers you have, what fires they put out, and how to use them. Have them serviced annually.

Fire Extinguisher

Ш	Types (of fire extinguishers:
		Class A extinguishers are for ordinary combustible materials such as paper, wood, cardboard, and most plastics. The numerical rating on these types of extinguishers indicates the amount of water it holds and the amount of fire it can extinguish. Geometric symbol (green triangle)
		Class B fires involve flammable or combustible liquids such as gasoline, kerosene, grease and oil. The numerical rating for class B extinguishers indicates the approximate number of square feet of fire it can extinguish. Geometric symbol (red square)
		Class C fires involve electrical equipment, such as appliances, wiring, circuit breakers and outlets. Never use water to extinguish class C fires - the risk of electrical shock is far too great! Class C extinguishers do not have a numerical rating. The C classification means the extinguishing agent is non-conductive. Geometric symbol (blue circle)
		Class D fire extinguishers are commonly found in a chemical laboratory. They are for fires that involve combustible metals, such as magnesium, titanium, potassium and sodium. These types of extinguishers also have no numerical rating, nor are they given a multi-purpose rating - they are designed for class D
		fires only. Geometric symbol (Yellow Decagon) Class K fire extinguishers are for fires that involve cooking oils, trans-fats, or fats in cooking appliances and are typically found in restaurant and cafeteria kitchens. Geometric symbol (black hexagon)
	RACE f	or fighting fire:
		Rescue—assist persons in danger to exit building
		Alarm—sound alarm and/or call 911
		Confine—by closing doors
		Extinguish—attempt to extinguish fire (i.e. PASS)
	PASS to	echnique
		Pull the pin which breaks the seal
		Aim low, point nozzle at base of fire. If using a CO ₂ extinguisher, do not touch plastic tip as it is cold and can damage skin
		Squeeze the handle to release extinguishing agent
		Sweep from side to side at the base of the fire until it appears to be out, watch area for reignition

First Aid

BEFORE

Common

- ☐ Buy or make several first aid kits
- ☐ Label and store items in an organized manner for quick and easy retrieval
- ☐ Make an inventory list of all items (First Aid Supplies)
- ☐ Mark location of supplies on a map of the building (Maps & Diagrams)
- Keep a personal first aid kit in your car, home & work space
- ☐ Maintain sufficient supplies for one week of treatments (First Aid Supplies)
- Maintain a 30-day supply of necessary prescription & non-prescription drugs for each patient/resident/family member

Facility

- ☐ Keep staffed trained on First Aid and CPR/AED
- ☐ Place first aid kits on every floor/station
- ☐ Encourage staff to maintain a cache of their prescription drugs with them in case of a prolonged emergency
- ☐ Create a plan for victim triage and treatment☐ Conduct (Training & Testing) for staff

Family

☐ Learn First Aid and CPR

DURING

Common

- ☐ Identify and organize volunteers
- ☐ Retrieve your first aid kit and identify a safe place to treat victims
- ☐ If possible, sort victims by severity and your ability to treat

Facility

☐ Activate your triage system

Family

■ See Common

AFTER

Common

☐ Restock first aid kits and return to designated location

Facility

☐ Create an (After Action Report) that includes issues with first aid supplies and include solutions

Family

■ See Common



You may not have access to professional first aid so you should do what you can with what you have.

First Aid Supplies

Common—Consider the following items for your inventory:

Bleeding/W	ounds:		
	Small quality First Aid manual		Butterfly bandages
	Nitrile gloves		Liquid bandage (Superglue)
	dust mask		Gauze dressings (2x2, 4x4)
	eye protection		Trauma Pads (could use Kotex)
	Tweezers		Triangular bandage (sling)
	Scissors		Cotton balls/cotton swabs
	Safety pins		Rolled gauze bandage (2"., 4")
	Sterile dressings (several		Nylon sutures w needle (#3,#5)
	sizes)		Needle Puller (or hemostat)
	Compound tincture of		Adhesive tape
	benzoin		Needle/thread
	Finger/knuckle bandage		Quick Clot- Celox (bleeding)
	Regular bandages (several		Hydrogen Peroxide
	sizes)		
Fever/Pain:			
	Thermometer		Pain relieving spray
	Aspirin, Non-aspirin pain		Oral pain gel
	relievers		Icy Hot
	Emergency blanket		Cooling towel
Sprains/Bre	aks:		
	Flexible splint (or Cardboard)		Cold packs
	Finger splint/tongue		Elastic bandages (3")
	depressor		
Burns:			
	Cold water (not-ice) or Water		Water Jel Burn Dressing
	Jel Burn Jel		
Dehydratio	ո։		
, a	MediLyte		Oral IV
Cream/Spra	y/Ointments:		
	Sting/bite relief		Antiseptic hand wipes
_	Hydrocortisone		Chap stick
	Triple Antibiotic ointment		Bug spray
	Providine-iodine pads		Sunscreen
	Antiseptic pads		Tube Petroleum jelly
_	, independ padd	_	i alle i eti oleani jeny

First Aid Supplies continued

	Cold medicine Antacids Syrup of Ipecac (induce vomiting) Laxative Vitamins (esp C, D, and E)		Antihistamines (Benadryl) 7 -30 da supply RX med (keep rotated) Copies of all Prescriptions* Activated Charcoal (neutralize poisons) (if advised by Poison Control Center)
Miscellaneo	Cough Drops		
_ _ _	Eye Pads CPR shield/mask Bandage scissors Waterproof tape Moleskin		Pink eye relief Zip Lock bags Trash bags Pen light
	Needs: Hand Sanitizer Moistened towelettes Soap		Clorox wipes Bleach 5.25% (1/2 c/gal H2O)
Medical equ	S —In addition to the above Facilities shou		
_ 	Colostomy bags Biohazard bags for waste	0	Special testing kits eg. Diabetes Assistive Devices: Dentures (cleaner) Eye Glasses Hearing Aids batteries

Food & Water

BEFORE

Common

- ☐ Gather a 3 day supply of:
 - ☐ Water: one gallon/person per day for drinking and sanitation
 - ☐ Non-perishable food
- ☐ Generate a list of alternate water sources.
 - ☐ Drinking: Ice cubes, liquid in canned fruit/ vegetables, water from pipes, water heater.
 - ☐ Sanitation only: Swimming pools and spas (Managing Water)
- ☐ Keep food in a cool, dry place
- ☐ Store packaged food in tightly closed plastic or metal containers
- ☐ Dispose of any canned food that becomes swollen, dented or corroded
- ☐ Use foods before expiration and replace them with fresh supplies
- ☐ Rotate stored food and water supplies every six months. Write date on all containers.
- ☐ Store items for easy access and visible contents
- ☐ Pack small containers of water and breakfast bars, hard candy or energy foods for (Go Bag)

Facility

- ☐ Include water and food for Staff and Residents/ Patients
- Consider including water/food for Staff/ Resident/Patient families

Family

☐ See Common



Remember: some disasters last longer than 3 days; plan for resupply & purification.

DURING

Common

- ☐ Consolidate all food/water resources
- ☐ Track use of supplies
- ☐ Conserve food/water
- ☐ Plan resupply of food/water on Day 2
 - ☐ Identify food
 - Purify Replacement water (Managing Water)
- ☐ If power is out, eat:
 - 1. Perishable food in refrigerator/ pantry/ garden; then
 - 2. Food from freezer: usually lasts at least 2 days & food with ice crystals is safe to eat; then
 - 3. Non-perishable foods and staples

Facility

- Be sure patients/residents have enough water/food before staff
- Consider Staff families

Family

■ See Common

AFTER

Common

- ☐ Remember to restock
- ☐ Evaluate adequacy of stock and prepare to adjust if needs were not fully met

Facility

☐ Include issues experienced with food/ water in (After Action Report)

Family

■ See Common

Food & Water

Common—Consider the following items for your inventory:

Water: ☐ 1 gal/person/day for food and sanitation
Suggested Foods: Choose salt-free crackers, whole grain cereals and canned foods with high liquid content. Ready-to-eat canned meats, fruits, vegetables and a can opener Protein or fruit bars Dry cereal or granola Powdered mild Peanut butter Dried fruit Nuts Crackers Canned juices MREs (meals ready to eat)
TIPS: ☐ Choose foods your family will eat ☐ Remember any special dietary needs ☐ Avoid foods that will make you thirsty ☐ Include foods that are high in calories and nutrition ☐ Foods that require no refrigeration, water, special preparation, or cooking
 DON'T FORGET: □ Items to make water safe (Bleach, Distilling supplies, Purification tablets, Filtration straws/bottles, a water filter) □ Plan what food to pack □ Supplies to prepare food: can opener, pocket knife, Stove, cook set, mess kit, easy recipes □ Supplies to eat with: Cup, bowl, plate, cups, bottles, utensils, wipes/napkins, spork, mess kit. □ Rotate, update and test every 6 months
FACILITIES—In addition to the above Facilities should consider the following: Special Diets Pre prepared or manual means to prepare food (masher) Ensure Supplemental food sources

Managing Water

Modified from www.ready.gov/managing-water

Water Tips

- Allow people to drink according to their needs
- Never ration drinking water unless ordered to do so by authorities
- Drink water that you know is not contaminated first
- Do not drink carbonated beverages instead of drinking water
- Turn off the main water valves

Safe Sources for Drinking, Food Washing/Preparation, Cleaning and Related Uses

- Melted ice cubes
- Liquids from canned goods such as fruit or vegetables
- Water drained from pipes
- Water drained from the water heater

Unsafe Sources for drinking, food washing/preparation, washing dishes, brushing teeth or making ice

- Radiators Hot water boilers (home heating systems)
- · Water from the toilet bowl or flush tank
- Water beds
- Swimming pools and spas (OK for personal hygiene, cleaning and related uses)

Water Treatment Methods:

Let any suspended particles settle and strain with coffee filters or clean cloth. Have necessary materials in disaster supplies for chosen treatment method.

Boiling: Boiling is the safest treatment method. Bring water to rolling boil for 1 full

minute, avoid excessive evaporation, let cool before drinking.

Chlorination: Use household liquid bleach (5.25-6.0% sodium hypochlorite). Do not use

scented, color safe or bleaches with added cleaners.

Add 16 drops (1/8 teaspoon) bleach per gallon water, stir, let stand 30 minutes. Water should have slight bleach odor, if not repeat and let stand 15 minutes.

If still no smell of chlorine discard and find another source of water.

Distillation: Consists of boiling water and then collection of only the vapor that condenses.

Fill a pot halfway with water, tie a cup to the handle on the pot's lid so that the cup will hang right side up when lid is upside-down place lid upside down on pot (make sure not touching the water) boil the water for 20 minutes. Water that

drips in cup is distilled.

Effectiveness of Water Treatment Methods

Methods	Kills Microbes	Removes other contaminants (heavy metals, salts, and most other chemicals)
Boiling	Yes	No
Chlorination	Yes	No
Distillation	Yes	Yes

NOTE: There are also commercially available water purification tablets and filters for addition purification. Use per manufacturer's instruction.

Go Bag

BEFORE

Common

- ☐ Include items for individual (Go Bag)
- ☐ Conserve space and weight, as you may have to walk and carry this bag
- ☐ Store your Go Bags in an easily accessible place

Facility

- ☐ Ensure residents have (Important Documents) in a personal Go Bag (Resident Go Bag)
- ☐ Ensure that all adaptive aids are properly labeled
- ☐ Include critical medical information
- ☐ Schedule updates for all resident information
- ☐ Ensure that all supplies include a 3 day stock

Family

- ☐ Include contact information for at least one out-of-state person to check in with
- ☐ Include (Important Documents) and an external hard/flash drive to store electronic copies in your go bag

DURING

Common

- Retrieve your Go Bag
- ☐ Add last minute items you may not have packed such as: keys, cash/ checks, contact lists or address book
- ☐ If you are taking cell phones, portable GPS, eBooks or computers/tablets be sure you have the appropriate charger cables and if possible a solar charging unit

Facility

- ☐ Keep resident and their Go Bag together
- ☐ Place resident ID on their person by using wrist band, tape, or triage tag
- ☐ If you are evacuating call the identified destination before you leave to identify what additional supplies/ equipment you need to bring

Family

■ See Common



Remember this is a bag you may have to grab in a hurry and carry a distance.

AFTER

Common

☐ Restock your Go Bag(s)

Facility

☐ Include issues with Go Bags and equipment/supplies in an (After Action Report)

Family

■ See Common

GO BAG

Place contents of this list in a backpack or other easy-to-carry container/carrier.

Important: keep a copy of this checklist in your Go Bag

ITEM	NOTES
□ Water-1 gal /person/day/ at least 3 days	For drinking and sanitation (Food & Water)
□ Food -for at least 3 days	Non-perishable—(Food & Water)
Identification & important papers	emergency contact info, Medical history, Financial info (Important Docs)
 Radio-battery or hand crank 	Extra batteries for both
 NOAA Weather Radio-with tone alert battery 	
□ Flashlight	Extra batteries and bulbs
Basic First Aid Kit	(First Aid)
□ Whistle	To signal for help
□ Light sticks	
□ Dust Mask	To filter contaminated air
 Personal sanitation 	Moist towelettes, garbage bags, plastic ties
Multi-functional tool	Leatherman, Swiss Army Knife
□ Local Maps	With elevation preferred
 Prescription Medications 	30 days and/or copies of prescription
 Eye glasses-Sun Glasses 	Back up pair of glasses and/or copies of prescription
 Cash, travelers checks and change 	Small denominations, rolls of quarters
 Emergency Reference Material 	Disaster Prep Handbook, Small quality First aid manual
 Sleeping Bag/warm blanket-per person 	Consider your climate
 Personal hygiene/grooming- for at least 3 	Hair brush/comb, Sm bar Soap, tooth brush, tooth
days	paste, in Ziploc bag
Complete change of clothing - for at least 3	Include: long sleeved shirt, long pants, underwear,
days	socks, sturdy shoes, jackets—consider climate & sizes
 Household chlorine bleach & medicine 	Disinfectant—1 part bleach:9 parts water
dropper	Water Treatment—16 drops bleach:1 gal water
	Use bleach w/ no scents, color safe, or added cleaners
 Matches/lighter 	Store in waterproof container
□ Mess kit	Paper cups, plates and plastic utensils, paper towels
Paper and pencil	Small notepad, box of pens/pencils, and sharpener
 Books, games, puzzles & entertainment 	Additional activities and/or crayons for pediatrics
□ Duct tape	At least one roll
Rope or paracord	
Pair of leather palmed work gloves	
□ Ziploc bags	Assorted sizes
 Extra heavy duty lawn bags 	
□ Travel sewing kit	Include some heavy duty thread, scissors, safety pins
□ Keys	Copies of keys: car, house, safety deposit box etc.
□ Emergency rain poncho	One or two per person
□ Hat	For sun and/or warmth
□ Emergency blanket	
Special needs	Items for children, elderly, handicapped relatives

Resident GO BAG:

Place contents of this list in a backpack or other easy-to-carry container/carrier.

Important: keep a copy of this checklist IN your Go Bag

ITEM	NOTES
 Water-1 gal /person/day/ at least 3 days 	For drinking and sanitation (Food & Water)
□ Food -for at least 3 days	Non-perishable—(Food & Water)
Identification & important papers	emergency contact info, Medical history, Financial info (Important Docs)
 Radio-battery or hand crank 	Extra batteries for both
NOAA Weather Radio-with tone alert battery	
□ Flashlight	Extra batteries and bulbs
Basic First Aid Kit	(First Aid)
□ Whistle	To signal for help
□ Light sticks	
□ Dust Mask	To filter contaminated air
 Personal sanitation 	Moist towelettes, garbage bags, plastic ties
 Multi-functional tool 	Leatherman, Swiss Army Knife
□ Local Maps	With elevation preferred
 Prescription Medications 	30 days and/or copies of prescription
 Eye glasses-Sun Glasses 	Back up pair of glasses and/or copies of prescription
 Cash, travelers checks and change 	Small denominations, rolls of quarters
 Emergency Reference Material 	Disaster Prep Handbook, Small quality First aid manual
 Sleeping Bag/warm blanket-per person 	Consider your climate
 Personal hygiene/grooming- for at least 3 	Hair brush/comb, Sm bar Soap, tooth brush, tooth
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days	socks, sturdy shoes, jackets—consider climate & sizes
 Household chlorine bleach & medicine 	Disinfectant—1 part bleach:9 parts water
dropper	Water Treatment—16 drops bleach:1 gal water
	Use bleach w/ no scents, color safe, or added cleaners
 Matches/lighter 	Store in waterproof container
Mess kit	Paper cups, plates and plastic utensils, paper towels
Paper and pencil	Small notepad, box of pens/pencils, and sharpener
Books, games, puzzles & entertainment	Additional activities and/or crayons for pediatrics
□ Duct tape	At least one roll
Rope or paracord	
Pair of leather palmed work gloves	
 Ziploc bags 	Assorted sizes
 Extra heavy duty lawn bags 	
□ Travel sewing kit	Include some heavy duty thread, scissors, safety pins
□ Keys	Copies of keys: car, house, safety deposit box etc.
Emergency rain poncho	One or two per person
□ Hat	For sun and/or warmth
 Emergency blanket 	
Special needs	Items for children, elderly, handicapped relatives

Hazard Vulnerability Assessment

BEFORE	DURING
Common ☐ Define what constitutes a vulnerability ☐ Develop an understanding of your vulnerabilities Facility ☐ Assemble multi-disciplinary team	Common Conduct a scene size up (Priority Tasks) Facility See Common Family
Identify vulnerabilities:Identify critical systems	□ See Common
 Evaluate system interactions Determine system vulnerabilities 	AFTER
 □ Identify critical components □ Assess component vs. threats □ Develop mitigation measures that reduce the vulnerability to top ranked hazards □ Conduct annual evaluation of HVA □ Consider using the tools in (References) □ Educate staff on the contents of your HVA □ Utilize your completed HVA to write your plans □ Conduct (Training & Testing) Family □ Have a family meeting to discuss disasters that may affect you. Considerations may include: □ Geographic location □ Neighborhood/Surroundings 	Common Review and revise HVA as required Document incident details for insurance purposes Facility Create an (After Action Report) that includes issues and recommended solutions Family See Common
WeatherUtilities	

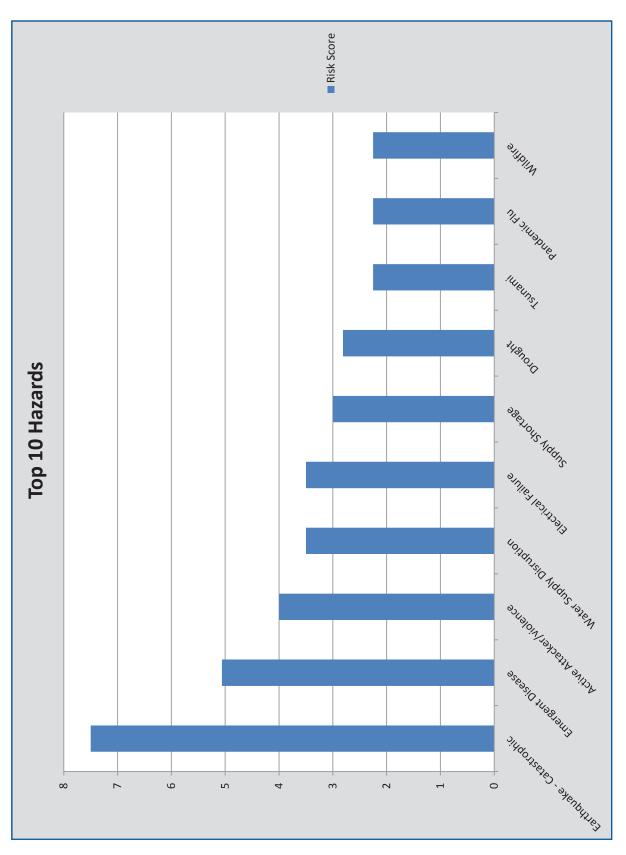


"Based on a risk assessment, develop an emergency plan using an all-hazards approach focusing on capacities and capabilities that are critical to preparedness for a full spectrum of emergencies or disasters specific to the location of a provider or supplier." -CMS

Ventura County Public Health Emergency Preparedness Office

2017 Hazard Vulnerability Assessment

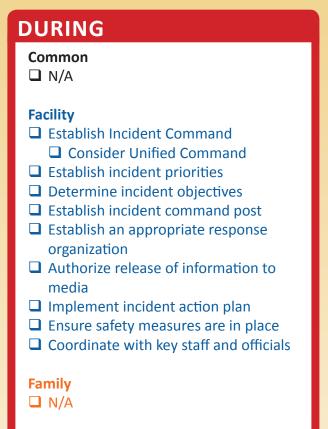




ICS

Incident Command System

BEFORE Common ■ N/A **Facility** ☐ Find forms by facility-type, such as: □ ICS ■ Hospital ICS ■ Nursing Home ICS ☐ National Incident Management System ☐ Download and populate forms with your facility-specific information that will remain the same regardless of the event, such as: ☐ Facility name, location, etc. ☐ Print and include your populated forms within this tab in case you lose your ability to do so during an incident ☐ Educate staff on purpose/usage of forms and where they can locate more ☐ Utilize forms during an incident and when conducting (Training & Testing) ☐ Ensure staff have created a FEMA Student ID and have taken the following online courses: ☐ ICS 100 ☐ ICS 200 ☐ ICS 700 ☐ ICS 800 – for management ☐ Reimbursement/regulatory/accrediting agencies may require use of Incident **Command System** Family ■ N/A



Common N/A Facility Create an (After Action Report) that includes issues and recommended solutions Update (Policies & Procedures) based on findings in your (After Action Report) Family N/A



ICS aids those who do not usually work together to seamlessly respond to, and recover from, a disaster.

Important Documents

BEFORE

Common

- ☐ Locate and gather (Important Documents)
- ☐ Consider including phone numbers in (Contacts)
- ☐ Consider saving electronic copies of all important documents to an external hard/flash drive & store in your (Go Bag)
- ☐ Review & update as needed

Facility

☐ Ensure residents have identification and important documents in a personal (Go Bag)

Family

■ See Common

DURING

Common

☐ Keep Important Documents safe and accessible

Facility

☐ See Common

Family

☐ See Common

AFTER

Common

☐ Update any changes to documentation

Facility

See Common

Family

☐ See Common



Important documents assist in identification, verification, and beyond...

Important Documents

Vital Records

Birth

Marriage

Divorce

Adoption

Child Custody

Passport

Driver's license

Social Security card

Green Card

Military Service

Financial & Legal Documents

Housing (mortgage, lease or rental

agreement)

Home Equity line of Credit

Deed

Credit Card(s)

Automatic Payments (bills)

Checking/Savings account info.

Retirement plan/number/ID

Insurance Policies

Homeowners

Renters

Auto

Life

Flood

List of Valuable Items

Photos of valuable items

Sources of Income

Tax Documents

Powers of Attorney

Will

Trust

Medical Information

Health/dental Insurance

Medicare/Medicaid

List of Medications

Immunizations

Allergies

Prescriptions/Pharmacy

Information

Medical Equipment/Devices

Advance Directive

Medical Power of Attorney

Caregiver contract/service

agreement

Disabilities Documentation

Contact Information

Doctors

Specialists

Dentists

Pediatricians

Veterinarians

Pediatric Considerations

Fingerprints and photos of your

children

Copies of school records

Copies of Immunization records

Current family pictures to show relationship child/sibling/parents

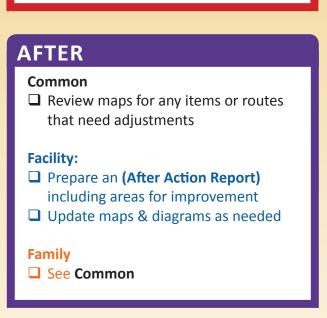
Update all documents on a

regular basis

Maps & Diagrams

BEFORE Common ☐ Create a map and diagrams of your house/ facility. Map out the following: ☐ Fire extinguishers ☐ First aid equipment ☐ Supplies Communication devices ☐ Safe meeting places in your neighborhood ☐ Emergency shutoff valves ☐ Emergency exits ☐ Designated evacuation routes Facility ■ Map locations of: ☐ Evacuation equipment ☐ Alarm pull stations

Common □ Leverage maps to assist you in responding to the incident Facility □ See Common Family □ See Common





Family

■ See Common

Maps are essential in successful disaster planning

MOUs & Agreements

Memorandums of Understanding (MOUs) & Memorandums of Agreement (MOAs)

BEFORE DURING Common Common □ N/A □ N/A **Facility Facility** ☐ Print and include your current, emergency-☐ Refer to your MOUs & Agreements related MOUs & Agreements within this tab ☐ Implement as necessary ☐ Consider including elements of reimbursement within your various MOUs & Agreements **Family** ☐ Regulatory/accrediting agencies may require ■ N/A some of the following MOUs & Agreements: ☐ Patient transport ■ Vendors **AFTER** Supplies Equipment Common Pharmaceuticals □ N/A ■ Services ☐ Temporary Personnel **Facility** ■ Security ☐ Create an (After Action Report) that ☐ Like-facilities includes issues and recommended ■ Mutual Aid solutions ■ Volunteers Organizations ☐ Update MOUs & Agreements based on ■ Medical Reserve Corps findings in your (After Action Report) ■ American Red Cross ☐ Update your (Contacts) for MOUs & ☐ Disaster Service Workers Agreements ☐ Points of Dispensing ☐ Alternate Care Sites **Family** ☐ Ventura County Health Care Coalition □ N/A ☐ Update your (Contacts) for MOUs & Agreements on an annual basis, at minimum ☐ Educate staff on MOUs & Agreements **Family** □ N/A

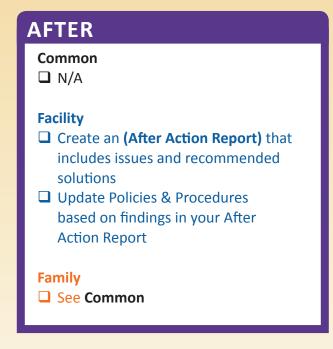


MOUs & Agreements help organizations coordinate before, during and after an emergency to ensure an effective response.

Policies & Procedures

BEFORE Common □ N/A **Facility** ☐ Print and include your current, emergencyrelated policies & procedures within this tab ☐ Regulatory/accrediting agencies may require some of the following policies & procedures: ■ Hazardous Materials ☐ Resident Tracking/Missing Resident ☐ Incident Command System ■ Medical Info ☐ Behavioral Health ■ Volunteers ■ Surge ■ Emergency Codes ■ Weapon-Free Workplace ■ Safety ☐ Educate staff on Policies & Procedures ☐ Conduct (Training & Testing) on Policies & **Procedures** ☐ Update your Policies & Procedures annually, at minimum **Family** ■ N/A

DURING		
Common □ N/A		
Facility ☐ Follow your Policies & Procedures		
Family □ N/A		





"Develop and implement policies and procedures based on the emergency plan and risk assessment." -CMS

Reunification

BEFORE

Common

■ N/A

Facility

- ☐ Train staff on the (Communication) plan
- ☐ Test and exercise the (Communication) plan

Family

- ☐ Sit down with your family to discuss your (Communication) plan
- ☐ Practice your (Communication) plan



After a disaster,
letting your
family/friends
know that you are
safe and well can
bring your loved
ones great peace
of mind.

DURING

Common

- □ Reference (Contacts) and follow (Communication) plan
 - ☐ If unreachable/out of service, reattempt calling at regular intervals in case a restoration of services has occurred
- ☐ Discover shelter/alternate care site locations
 - ☐ Bring your (Important Documents) with you to shelter locations for easy identification
- ☐ If evacuating, leave a note of:
 - ☐ When you left
 - ☐ Who you left with
 - ☐ What time you left
 - ☐ Where you were headed

Facility

☐ Account for all residents and staff

Family

- ☐ Tune into emergency broadcasts for evacuation orders/routes
- Account for family/friends
- ☐ If you have not found your family or friends, contact your local American Red Cross Chapter

AFTER

Common

☐ Adjust (Communication) plan and (Contacts) to meet problems identified during the incident

Facility

☐ Prepare an (After Action Report) including areas for improvement

Family

☐ Notify family/friends of re-entry/safety

Reunification

When an emergency occurs, communication is most important. Your household and others you help or rely on for assistance should work together. Create networks of neighbors, relatives, friends and co-workers who will assist each other in an emergency. People in the network can assist each other with communication, care of children, pets, or specific needs.

Plan locations where your family will meet, both within and outside of your immediate neighborhood.

Practice getting there

Call or email the out-of-state contact in your family communication plan. Tell them where you are going.

 Pick the same person for each family member to call or email. It might be easier to reach someone who's out of town.

Text is best. Limit phone usage to free up phone lines for emergency workers.

Secure your home by closing and locking doors and windows.

Leave a note telling others when you left and where you are going.

Wear sturdy shoes and clothing that provides some protection such as long pants, long-sleeved shirts, and a cap.

Check with neighbors who may need a ride.

Security

BEFORE

Common

- ☐ Develop a (Hazard Vulnerability Assessment)
 - ☐ Consider cyber security
- ☐ Identify location-specific threats
- Develop perimeter control
 - Monitoring devices
 - ☐ Remote door access
- ☐ Establish secure areas/pre-identified safe rooms
 - ☐ Stock with communication equipment, food, water, first aid, supplies, etc.
- ☐ Know your exits (Maps & Diagrams)
- ☐ Identify Law Enforcement (Contacts)
- ☐ Develop check-in procedures

Facility

- ☐ Establish access and lockdown procedures
 - ☐ Keys and/or Key Cards
- ☐ Limit public access to building areas
- ☐ Control entry and exit points
 - ☐ Prevent missing residents
 - ☐ Establish security guard protocol
 - Consider installing metal detectors

Family

- ☐ Establish family security plan
- ☐ Consider installing a home monitoring system
 - ☐ Alarm/camera systems
- ☐ Establish neighborhood networks



Remember, lockdown incidents can last longer than 3 hours...

DURING

Common

- ☐ If possible, get to pre-identified safe room/rooms with hardened walls
 - ☐ Lock/block doors
 - ☐ Bring backup communication devices
- ☐ RUN, HIDE, FIGHT, TREAT
 - ☐ Get away from threat
 - ☐ Hide from threat
 - ☐ Prepare to neutralize threat
 - ☐ Treat victims when safe

Facility

- ☐ Check for facility-type regulatory requirements regarding security
- Establish facility-specific emergency code terminology (Policies & Procedures)
- ☐ Implement emergency code notifications

Family

☐ See Common

AFTER

Common

- ☐ Restock safe rooms
- Evaluate adequacy of stock and prepare to adjust if needs were not fully met

Facility

☐ Prepare an (After Action Report) including areas for improvement

Family

☐ See Common

Shelter in Place (SIP)

BEFORE

Common

- ☐ Assemble a (Go Bag) for each person
- Maintain & rotate food/water supply (Food & Water)
- ☐ Stockpile (Supplies)

Facility

- □ Review & modify Decision-Making strategies
 - ☐ See Decision-Making Tree examples in (References)
- ☐ Train staff on Decision-Making strategies
- ☐ Identify a primary and an alternate person with the authority to call for SIP vs. evacuation
- ☐ Consider using (ICS) forms to maintain a resource directory
- ☐ Create strategy for expense & resource tracking
- ☐ Create strategy for patient tracking☐ Consider using (ICS) forms
- ☐ Consider creating a Staffs' Family Support protocol
- Consider a plan for visitors & residents' family members
- ☐ Create a protocol for emergent retrieval of patient records
- Write list of specific resident needs& update frequently

Family

■ See Common



Be sure you know whether you should STAY **(Shelter in Place)** or GO **(Evacuation)**

DURING

Common

- ☐ Account for everyone and move to a safe area
- ☐ Assess building & identify safe/unsafe areas
 - ☐ Shut off (Utilities) if needed
 - Lock doors
 - ☐ Close windows, air vents & fireplace
 - ☐ Seal any gaps, including doors/vents
 - ☐ Turn off fans, A/C & forced air heating systems if appropriate
- ☐ Determine whether to SIP or evacuate
- ☐ Continually reassess the safety of SIP & evacuate if SIP is posing greater risks than evacuation

Facility

- ☐ Activate Incident Command System
- ☐ Notify staff (Contacts)
- ☐ Assess need to move equipment, supplies, pharmaceuticals, water & food to safe areas
- ☐ Identify locations appropriate for patient care
- Assess available resources
- ☐ Send VCHCC Situation Status Report
- ☐ Assess residents/staff for signs of distress & treat
- ☐ Secure occupants (Security)

Family

- ☐ Listen to news/radio for information
- ☐ Bring your family/pets inside
- ☐ If safe, grab your (Go Bag)

AFTER

Common

☐ Call appropriate org./companies for clean up

Facility

- ☐ Collect all documentation from the incident
- Contact licensing body
- Notify staff and residents' family of "All Clear"
- ☐ Prepare an (After Action Report) including areas for improvement

Family

☐ Notify family/friends of your safety

Supplies

BEFORE

Common

- ☐ Label and store items in an organized manner for quick and easy retrieval
- ☐ Mark location of supplies on a map of the building (Maps & Diagrams)
- ☐ Include and inventory (Supplies):
 - ☐ Basic tools & equipment
 - ☐ Tools/parts for repair of equipment
 - ☐ Items that will shelter everyone from the elements
 - ☐ Supplies to keep you warm and dry
 - ☐ Items for personal hygiene including water (Food & Water)
- ☐ Pack all items to protect from moisture
- ☐ Stock materials to protect your building such as plywood, tarps, etc. (Supplies)

Facility

- ☐ Consider manual wheelchairs to replace battery operated chairs
- ☐ Stock cots, sleeping bags, etc. for staff
- ☐ Stock an adequate supply of blankets, bath towels, washcloths, pillows and disposable sheets (Supplies)
- ☐ Stockpile medical specialty items e.g. oxygen, catheters, IV bags/tubing, etc.
- ☐ Consider nutritional supplements and hydration products for special populations

Family

☐ Plan for most basic needs and consider use of multi-tools such as a Leatherman

DURING

Common

- ☐ Check (Maps & Diagrams) for supplies' location
- ☐ Track supplies removed from cache for accountability (Supplies)
- ☐ When removing items, repack remaining to protect from moisture
- ☐ Take essential supplies with you in a portable container upon evacuation

Facility

- ☐ Delegate staff to monitor, track, and control supply use
- ☐ Consider using (ICS) forms for supply usage & tracking

Family

☐ Use (Supplies) inventory list to track usage

AFTER

Common

- Restock all supplies
- Address deficiencies

Facility

☐ Create an (After Action Report) to address issues/solutions with supplies

Family

☐ See Common



These items can be used to **(Shelter in Place)** but you may need to grab some to take with you for **(Evacuation)**.

Supplies

Assemble and Set Aside Basic tools:	
Can opener	Pocket knife
Scissors	Shovel/Trowel
Pocket chainsaw	Axe
Hammer	Cribbing bar
Philips screwdrivers	Flat screwdrivers
Utility shut off tool	Wrench
Pliers	Hammer/nails
Wire cutters	Staples
Staple gun	Work gloves
Ear plugs	Respirator mask
Safety glasses	
Larger equipment:	
Hand crank flashlight	Headlamp/batteries
Cell phone/charger	First aid kit (see Tab)
Flashlights/batteries/bulbs	5 gal buckets/tops
Stove/Fuel	Have spare parts/ equipment
Generator/fuel/filters/belts	Ladder to evacuate upper floors
Power cords	Ham or FRS radio
Solar charger	Hand crank NOAA weather radio
Fire extinguishers (see Tab)	
Shelter/warmth:	
Drop Cloth	Tube/Pop-up tent
Hand/body warmers	Air mattresses/pump
Rope/paracord	Sleeping bag/blanket/person
Matches (waterproof)/ Lighter	Folding chairs
Miscellaneous:	
Duct tape	Heavy duty garbage bags
Misc. sizes/zip lock bags	Sewing kit
CASH small denomination	Local maps
Pens, paper, pencils	Spare keys
USB stick w important info	Zip ties
Plastic sheeting	
5-gal bucket w/seat & tight lid	Kitty litter or other adsorbent
Shower/bath size wipes	Hand sanitizer
Chlorox wipes	Water boxes/pouches
Antiseptic towelettes	Alcohol pads
Soap/Liquid detergent	Neosporin
Nitrile gloves	Toilet paper
Plastic garbage bags with ties	Household bleach (no scent)

Paper towels

Hand sanitizer

Disinfectant

Privacy tent/drop cloth

Facilities Supplies

FACILITIES—In addition to the above Facilities should consider the following:

	_
■ Tools on hand for extraction of patients:	
Chain saws	Tarps
Hand tools	Large machinery
Prepare for Shelter in Place: (include enough	for Staff to remain on site—May need
to provide for staff families and visitors at facility)	•
☐ Materials to secure building	
Plywood	Extra wheel chairs (manual)
Particle board	Gurneys
Sand bags	Stair chairs
Rubber non-slip floor mats	Sled devices
Evacuation devices	
□ Adequate emergency power	
Back-up generators (preferably natural	Way to maintain fuel supply
gas)	
☐ Spare parts for all equipment and Extra supp	lies
Oxygen	Vital equipment
Linens	
Contracts established with vendors	
Transportation	Fuel
Supplies	Security
Water	
■ Miscellaneous Items	
Adequate beds	Linens
Prepare for evacuation:	
□ Evacuation routes	
Identify several routes	Maps and/or GPS
☐ Individual items to transfer with Residents:	
Identification	Medications
Assistive devices	Comfort items
Individual Go Bags	
■ Adequate supplies of:	
Incontinent supplies	Transfer boards
□ Provisions to transfer with Residents:	
Flashlights	Ice
Food	Oxygen
Water	Emergency medications
☐ Check receiving facility re equipment needed:	
Lifts	Raised toilet seats
Grab bars	Extra mobility aids

Training & Testing

BEFORE

Common

□ N/A

Facility

- ☐ Develop and maintain training and testing programs including:
 - ☐ initial and annual trainings, and
 - ☐ drills and exercises, or
 - participate in an actual incident that tests the plan
- ☐ Consider leveraging your (Hazard Vulnerability Assessment) findings to generate scenario-based exercises
- ☐ Consider attending VCHCC quarterly meetings to participate in community-based Table

 Top Exercises with a variety of facilities and organizations within the operational area

Family

- ☐ Consider practicing emergency drills such as:
 - ☐ Components of your Disaster Plan
 - ☐ Stop, Drop, and Cover
 - ☐ (Fire Extinguisher)
 - ☐ (Communication)
 - ☐ Etc.
 - ☐ Roles/responsibilities assigned to each member of the family team



"Preparation, planning, and one comprehensive approach for emergency preparedness is key. One life lost is one too many."

-Assistant Secretary for Preparedness & Response (ASPR)

DURING

Common

■ N/A

Facility

☐ Consider "Just in Time" training for volunteers, such as Medical Reserve Corps

Family

□ N/A

AFTER

Common

- Restock supplies
- ☐ Update lists and (Contacts)
- ☐ Do maintenance and repair, as necessary, on devices

Facility

- ☐ Create an (After Action Report) for every drill/exercise that includes issues and recommended solutions
 - ☐ Actual event/incidents will qualify
- ☐ Update the following based on findings in your After Action Report:
 - ☐ (Hazard Vulnerability Assessment)
 - Plans
 - ☐ (Policies & Procedures)

Family

☐ Hold a family meeting to discuss findings from drills and areas for improvement

Transportation

BEFORE

Common

- ☐ Keep vehicles in good repair and tank full of fuel
- ☐ Consider storing extra fuel in a gas can
- ☐ Identify alternate travel (Commuter Emergency Plan)

Facility

- ☐ Plan for transportation of your residents, staff, and necessary supplies/equipment
- ☐ Plan for the type of vehicles that will be needed and the quantity of each type
- ☐ Create (MOUs & Agreements) with transportation companies; it is recommended that you have agreements with at least 3 companies
- ☐ Keep emergency management/VCHCC/EMS informed of your average census & maximum capacity in case they need to help you evacuate during an emergency
- ☐ If providing own transportation, conform to all CA laws

Family

■ See Common



There are less than 40 ambulances in the entire County of Ventura

DURING

Common

- Refer to your (Commuter Emergency Plan)
- ☐ Conserve fuel
- Assess availability of vehicles
- ☐ Assess road conditions, listen to news/radio for road closures/ blocks & decide what is the safest:
 - ☐ (Evacuation); or
 - ☐ (Shelter in Place)

Facility

- □ Contact vendors with (MOUs & Agreements) to obtain necessary vehicles
- ☐ Send VCHCC Situation Status Report

Family

☐ See Common

AFTER

Common

- ☐ Refuel & repair vehicles, if necessary
- □ Assess effectiveness of your (Commuter Emergency Plan) and revise, if necessary

Facility

- ☐ Create an (After Action Report)
 that includes issues/recommended
 solutions
 - □ Assess effectiveness of transportation agreements and revise or make new agreements, if necessary

Family

■ See Common



Commuter Emergency Plan



Make sure you have a plan for traveling between work and home, and other commonly visited locations, in case of an emergency. Before an emergency happens, list your normal and some alternative routes you can use to get to your destinations. Keep a copy of this plan in your wallet or another safe place where you can access it in the event of a disaster.

F	node (bus, train, ferry,	etc.).			
MODE:	LINE:		STOP:	FARE: \$	
MODE:	LINE:		STOP:	FARE: \$	
MODE:	LINE:		STOP:	FARE: \$	
MODE:	LINE:		STOP:	FARE: \$	
				TOTAL FARE: \$	
Daily driving directions	and alternative route	s to and from v	vork or other	location:	
DAILY ROUTE					
TO:					
FROM:					
ALTERNATIVE ROUTE					
TO:					
FROM:					
ALTERNATIVE ROUTE					
TO:					
FROM:					
Other transportation op	otions:				
LOCAL TAXI COMPANY:		PHONE	NUMBER	NOTES	
COMMUTER RAIL:					
LOCAL BUS LINE:					
OTHER:					
OTHER:					
OTHER: Links to local traffic and Visit http://www.fhwa.dot.go	ov/trafficinfo/511.htm to		tion participate	s in the Department of Transportat	ion's
OTHER: Links to local traffic and Visit http://www.fhwa.dot.go	ov/trafficinfo/511.htm to		tion participate	s in the Department of Transportat	ion's
OTHER: Links to local traffic and Visit http://www.fhwa.dot.go traveler information program	ov/trafficinfo/511.htm to		tion participate		ion's

Be Informed, Make a Plan, Build a Kit, and Get Involved. For more information, visit www.ready.gov.

Utilities

BEFORE

Common

- ☐ Locate main utilities shutoffs such as:
 - ☐ Gas: usually connected to the pipe that runs from the ground to your gas meter
 - ☐ Electric: main panel usually located on the side of the building
 - ☐ Water: usually located near the front of the building facing the street
- ☐ Label valves, as appropriate, for easy identification
- ☐ Take photos of utility shut offs & place in (Maps & Diagrams)
- Become familiar with the proper ways to shut off each utility
- ☐ Gather important contact numbers for utilities service (Contacts)
- ☐ Keep appropriate tools for shutting off utilities in a readily accessible place

Facility

- ☐ Locate and label medical gas shutoff locations
- Ensure staff are familiar and trained on proper shut off procedures (Training & Testing)

Family

■ See Common



Safety first: plan ahead and follow proper utility shut off procedures

DURING

Common

- Assess for damage to structure and utilities
- ☐ If you hear any hissing or smell gas evacuate immediately then secure utilities only if safe to do so (Evacuation)
- ☐ If any electrical issues are found locate main power panel
 - ☐ Turn off all smaller breakers before turning off the main breaker
- ☐ If any major water leaks or breaks are found turn off the water

Facility

☐ Shut off medical gas as appropriate

Family

☐ See Common

AFTER

Common

- ☐ Always contact a licensed professional to turn all utilities back on
- ☐ Never turn the gas back on without contacting the local gas company first

Facility

- ☐ Ensure that all utilities including medical gases function properly
- Notify all appropriate regulatory authorities and ensure that protocols are met prior to reinitiating services

Family

■ See Common

Violence Prevention

BEFORE

Common ☐ Develop an active role in violence prevention ☐ Practice Vigilance and be aware of:

- ☐ Your surroundings☐ Potential for being followed
- ☐ Unfamiliar, dimly light, or secluded areas
- ☐ Sharing too much information
- ☐ Consider installing/maintaining (Security) measures
 - Security cameras
 - ☐ Lighting
 - ☐ Trimmed hedges
 - ☐ Physical security i.e. door locks
- ☐ Implement prevention strategies for security/bullying related to Cyber/I.T.
- ☐ Be aware of available services, such as:
 - ☐ Behavioral Health, Critical Incident Stress
 - ☐ Management, and Counseling

Facility

- ☐ Be thorough when hiring/firing personnel:
 - Background check/finger printing
 - ☐ How you talk to them
- ☐ Conduct (Training & Testing) in:
 - ☐ Workplace violence prevention
 - Conflict resolution
 - ☐ De-escalation

Family

- ☐ Know who you are allowing in your home, such as:
 - ☐ Maids, gardeners, nanny, repair workers, dog sitter, etc.
- ☐ Know your neighbors



Implement effective strategies to reduce, respond to, report, and resolve issues of violence.

TRUST YOUR INSTINCTS!

DURING

Common

- ☐ Don't ignore threats of violence
- ☐ Rapidly assess situations for increased violence
 - ☐ Call 911 if warranted
- ☐ Remain calm
- ☐ Make space between you and individual
- ☐ Run, hide, fight, treat if warranted
- ☐ If involved in an incident document or record only when safe

Facility

- ☐ Consider message/information needs
 - PIO/Media considerations
 - ☐ Liaison duties
- ☐ Establish Incident Command

Family

- ☐ Assess your situation
- ☐ Ensure your personal safety and that of your family

AFTER

Commor

☐ Provide counseling services to those affected

Facility

- ☐ Create an (After Action Report) that includes issues and recommended solutions
- ☐ Update the following based on findings in your After Action Report:
 - ☐(Hazard Vulnerability Assessment)
 - Plans
 - **□** (Policies & Procedures)

Family

☐ See Common

Violence Prevention, Preparedness & Response Basics

Modified from: <u>www.violenceprevention.com</u>

_	It is important to understand mental illness and its warning signs. To protect your family from suicide or other volatile situations that relate to mental health, take a course on Mental Health First aid www.mentalhealthfirstaid.org Seek counseling if you have been a victim or near victim of harm and violence Take family conflict, violence and harm seriously. Seek help from law enforcement and social services		
	Bullying can threaten physical and emotional safety that can have prolonged, negative affects Early and affective intervention is the best way to address bullying Be aware of the types of bullying: verbal, social, cyber, and physical		
Comm	Use a team approach to combat bullying and remember to offer support to both the victim, bully, and other people impacted unications		
<u> </u>	Communicate the incident to the public with clarity and accuracy of information and update this communication regularly Prevent Cyber intrusions and attacks by installing anti-virus software, using strong passwords and updating them regularly		
	If you are moving to a new area looking for a new home use safety websites and apps to determine the level of crime and sex offenders located in an area. Crimereports.com		
	and the offender locator app are useful tools Use a safety app like life360 to connect, check on, and communicate with your family members		
Humar	Resources Be thorough when hiring people who have access to your home and loved ones - insist on and check references, use background checks, and ask direct questions about issues that concern you		
	Follow safety procedures when firing someone		
	Create a violence prevention team Report concerning behavior of a fellow employee/customer to HR or a manager		
	Offer counseling to your employees after a violent incident		
Person	Personal		
	If you have been involved in a minor accident and do not feel safe to exit your vehicle request the other driver follow you to a public place		
	Do not leave your valuables in plain sight in a vehicle		
	Be aware of the dangerous and seriousness of intimate partner violence (domestic		
	violence). If you or a loved one is being threatened with violence or being harmed contact—law enforcement and social services		
	Be aware of messages on voicemails - do not indicate that you are away from home		

		Try to park or move your car closer to the facility if you are going to be working after hours
		Control your breathing to remain calm - Take steady and deep breaths
		If a situation feels dangerous, try to make space between you and the person(s) who is
		being aggressive or violent
	Ц	Don't ignore or brush off threats of violence - take threats seriously and assess whether
		you need to call for help from others around you and call 911
		When calling 911 for help or reporting violence try to remain calm and give as many relevant details as possible
		Only record video or take photos if it safe to do so. Do not use taking video or photos or
		the threat of recording as a way to defuse a situation
		Ensure that physical injuries are seen and treated by a healthcare provider
		Seek help from law enforcement immediately if you or a loved one have been a victim
		of an attempted strangulation or someone has placed their hands around your neck Be aware of TMI - giving out too much information. Be aware of someone asking you inappropriate questions that encourage you to reveal more personal information than what is needed for the situation that you are in
	Securit	у
		Invest in strong sturdy doors and locks
		Install security devices (alarm systems, camera, monitor, intercom all in one units) that
		allow you to view and communicate with visitors before granting them entry
		If you own a firearm keep it in a safe place and out of reach from children, volatile, and
		unstable individuals
		Create a good habit of remembering to lock exterior doors/windows
		Do not place hidden keys in an obvious location, like under the doormat or a potted plant
		If you are renting and moving into a new home make sure the locks have been changed
		Always be cautious when answering the door to strangers
		Ensure that your home/facility has sufficient lighting
		Create a buddy program (e.g. friend, security officer, etc.) to walk you to your car if it is parked in a secluded or dark area
		If there an active shooter or a person(s) wanting to harm many people, keep yourself
		safe using the RUN HIDE FIGHT method https://www.dhs.gov/active-shooter-
		preparedness
		Assess if your security and safety plan needs to be revised
		Ensure that you have reported the incident according to local and federal laws
,	√igilan	ce/Surroundings
		Be aware of your surroundings - pay attention to anything out of the ordinary
		When exercising outdoors choose places where other people are around, avoid
		secluded areas, and at night make sure there is sufficient lighting
		Trim hedges around your property to ensure visibility
		Be aware of the potential of being followed or being the victim of a carjacking - only exit your vehicle if you feel safe
		Try to avoid using an ATM in an isolated area or at night
		Rapidly assess concerning situations and call 911 if the situation is violent or seems to
	_	be heading towards violence, especially if there is weapon involved, there is an attack or
		assault, or physical injuries

REFERENCES

For clickable links, embedded documents, and tools, please see the electronic copy of this Reference page on the Emergency Plan Template CD. The CD is located inside the front cover of this binder.

TAB NAME	URLs
Access & Functional Needs	http://www.bu.edu/nerscic/files/2013/03/DPC-Personal-Prep-Guide.pdf https://www.ohsu.edu/xd/outreach/occyshn/upload/ReadyNowToolkit.pdf https://www.ada.gov/pcatoolkit/chap7shelterchk.htm https://www.fema.gov/office-disability-integration-and-coordination https://www.fema.gov/media-library-data/20130726-1445-20490-6732/fema_476.pdf
After Action Report	https://www.fema.gov/media-library-data/20130726-1914-25045-8890/ hseep_apr13pdf
Animals	https://www.ready.gov/animals http://www.vcas.us/programs-services/disasters https://emilms.fema.gov/IS909/assets/12_Pets&ServiceAnimals.pdf
Communication	https://aoa.acl.gov/AoA_Programs/HCLTC/Caregiver/docs/Just_in_Case030706_links.pdf https://www.ahcancal.org/facility_operations/disaster_planning/Documents/EP%20 Comm%20and%20Media%20Plan.pdf https://www.ready.gov/make-a-plan https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/ SurveyCertEmergPrep/Downloads/SandC_EPChecklist_Provider.pdf http://www.vcemergency.com/
Contacts	https://www.ready.gov/make-a-plan https://www.redcross.org/images/MEDIA_CustomProductCatalog/m4240194_ECCard.pdf
Evacuation	https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCert EmergPrep/Downloads/SandC_EPChecklist_Persons_LTCFacilities_Ombudsmen.pdf http://www.cahfdownload.com/cahf/dpp/LTC_FacilityEvacuationsPlanningConsiderations.pdf https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/Downloads/Facility-Transfer-Agreement-Example.pdf http://webcache.googleusercontent.com/search?q=cache:2Q7pm7L7SuQJ:dpapp.cahf.org/files/2015/11/DisasterPlanningGuide_LTC_FacilityEvacResidentAssessFormTransportDest1.doc+&cd=2&hl=en&ct=clnk≷=us
Fire Extinguisher	https://www.osha.gov/SLTC/etools/evacuation/portable_use.html http://www.fireextinguishertraining.com/en/introduction.html www.cahfdownload.com/cahf/dpp/SNF_EOP_Template_Oct2015.pdf http://www.fire-extinguisher101.com/

TAB NAME	URLs
First Aid	http://www.redcross.org/prepare/location/home-family/get-kit/anatomy https://www.ready.gov/kit http://www.redcross.org/images/MEDIA_CustomProductCatalog/m4240170_Adult_ ready_reference.pdf
Food & Water	https://www.ready.gov/managing-water https://www.ready.gov/water
Go Bag	Go Bag http://www.redcross.org/get-help/prepare-for-emergencies/be-red-cross-ready/get-a-kit https://www.travelers.com/resources/weather/emergency-preparedness/how-to-build-an-emergency-preparedness-kit.aspx http://www.earthquakecountry.org/downloads/StayingSafeWhereTheEarthShakes_
	SouthernCaliforniaCoastEdition.pdf https://www.ready.gov/sites/default/files/documents/files/olderamericans_quadfold.pdf http://www.bu.edu/nerscic/files/2013/03/DPC-Personal-Prep-Guide.pdf https://www.ready.gov/evacuating-yourself-and-your-family
Hazard Vulnerability Assessment	https://www.fema.gov/hazard-mitigation-planning https://asprtracie.hhs.gov/technical-resources/3/Hazard-Vulnerability-Risk-Assessment/1 http://www.publichealth.lacounty.gov/eprp/hazardassessment.htm http://www.calhospitalprepare.org/hazard-vulnerability-analysis
ICS	http://cahfdisasterprep.com/NHICS/GuidebookTools.aspx http://www.emsa.ca.gov/hospital_incident_command_system_forms_2014 http://www.fda.gov/emergencypreparedness/nims/ucm268797.htm https://training.fema.gov/emiweb/is/icsresource/
Important Documents	https://www.fema.gov/news-release/2015/11/18/keep-your-important-documents-safe-disaster
Maps & Diagrams	www.cahfdownload.com/cahf/dpp/SNF_EOP_Template_Oct2015.pdf https://www.osha.gov/SLTC/etools/evacuation/evac.html https://www.wunderground.com/prepare/family-emergency-plan
MOUs & Agreements	https://www.fema.gov/media-library-data/1416583062704-86cb8bebe23906b594ce 14860d86f8af/Disaster-Specific%20MOU_updated%20weblinks.pdf http://www.slocounty.ca.gov/Assets/PH/Emergency+Preparedness/Healthcare+Coalition/SLO+Healthcare+Coalition+MOU+10-23-13.pdf http://www.docslib.org/view/disaster-preparedness-plan-washington-ltc-toolkit-3342227_cf6e222a21dae453.html https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/Downloads/Facility-Transfer-Agreement-Example.pdf

TAB NAME	URLs
Policies & Procedures	http://www.redcross.org/prepare/location/home-family/get-kit/anatomy https://www.ready.gov/kit http://www.redcross.org/images/MEDIA_CustomProductCatalog/m4240170_Adult_ ready_reference.pdf
Reunification	https://www.fema.gov/how-do-i-find-my-family https://www.disasterassistance.gov/information/immediate-needs
Security	https://www.dm.usda.gov/physicalsecurity/workplace.htm https://www.us-cert.gov/ncas/tips
Shelter in Place	https://www.ready.gov/shelter http://www.calhospitalprepare.org/evacuation http://www.mutualaidplan.org/Common/Document. aspx?DDID=9439&klv=1&key=sQKRINbp8EK%2bztX0ii774p9O6hQ%3d http://www.calhospitalprepare.org/sites/main/files/file-attachments/evac_sip_ii_0.pdf https://www.ahcancal.org/facility_operations/disaster_planning/Documents/SIP_ Guidebook_Final.pdf www.cahfdownload.com/cahf/dpp/SNF_EOP_Template_Oct2015.pdf https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCert EmergPrep/Downloads/SandC_EPChecklist_Persons_LTCFacilities_Ombudsmen.pdf
Supplies	http://www.smrrc.org/LTC/Emergency%20Preparedness%20and%20Planning%20Toolkit.pdf https://www.ready.gov/kit https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCert EmergPrep/Downloads/SandC_EPChecklist_Persons_LTCFacilities_Ombudsmen.pdf https://www.fema.gov/media-library/assets/documents/90354 http://www.phe.gov/Preparedness/planning/abc/Pages/older-adults.aspx http://www.aoa.gov/AoA_Programs/HCLTC/Caregiver/docs/Just_in_Case
Training & Testing	https://www.fema.gov/media-library/assets/documents/32326 https://asprtracie.hhs.gov/cmsrule
Transportation	http://caassistedliving.org/provider-resources/and-more/transportation/ https://www.fema.gov/media-library-data/1390856235302- ff6e316df62851d5a5afe834b4fcd53c/Commuter_Emergency_Plan_v7_508.pdf
Utilities	https://www.ready.gov/utility-shut-safety https://www.socalgas.com/documents/safety/home_energy_guide.pdf
Violence Prevention	www.mentalhealthfirstaid.org Crimereports.com https://www.dhs.gov/active-shooter-preparedness

CORE Sources

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http://www.redcross.org/

Assistant Secretary for Preparedness and Response (ASPR)

https://www.phe.gov/about/aspr/pages/default.aspx

ASPR TRACIE

https://asprtracie.hhs.gov/

CA Association of Healthcare Facilities (CAHF)

www.cahfdownload.com/cahf/dpp/SNF_EOP_Template_Oct2015.pdf

http://cahfdisasterprep.com/PreparednessTopics/AllHazardResourcesGuides/DisasterPlanningGuide.aspx

California Legislation

Department of Social Services Title 22

http://www.dss.cahwnet.gov/ord/PG295.htm

§ 87212. Emergency Disaster Plan.

22 CA ADC § 87212

https://govt.westlaw.com/calregs/Document/I9E7B5FF0906011DF94B2BD13 D52CE65E?viewType=FullText&originationContext=documenttoc&transition Type=CategoryPageItem&contextData=(sc.Default)

California Health and Safety Code Section 1569.695

http://www.oclaw.org/research/code/ca/HSC/1569.695./content.html#. WC45ZX0nlSE

Centers for Disease Control

https://www.cdc.gov/

https://emergency.cdc.gov/preparedness/index.asp

Centers for Medicare & Medicaid Services (CMS)

https://www.cms.gov/Newsroom/MediaReleaseDatabase/Press-releases/2016-Press-releases-items/2016-09-08html?DLPage=3&DLEntries=10&DLSort=0&DLSortDir=descending

Federal Emergency Management Agency

https://www.fema.gov/

Hospital Preparedness Program (HPP)

https://www.phe.gov/preparedness/planning/hpp/Pages/default.aspx

Ready.gov

https://www.ready.gov/

Violence Prevention Agency

http://www.violencepreventionagency.com/