



ADULT ACCESS TEAM

Request mental health, alcohol and drug services by calling the Access Team.

Our mental health clinicians provide screening, referrals and assessments.

We will always treat your needs with the utmost respect and protect your confidentiality. Crisis Care and information is available 24 hours a day, 7 days a week by phone.

(530) 225-5252

Toll Free (888) 385-5201



Shasta County
**Health & Human
Services Agency**

We care deeply about the health and well-being of people living with serious emotional disturbances and mental illness, and we believe that mental wellness and recovery is possible.

ADULT ACCESS TEAM

WHAT TO EXPECT

- Respect, confidentiality and care.
- Meet with a clinician or substance counselor the same day.
- Receive a screening to determine your needs.
- Assistance with identifying the appropriate provider to meet your needs.
- Leave with strategies and a plan!
- A care team member will support you through the process.

NO WRONG DOOR

There is no wrong door with our ACCESS Team. This walk-in and call-in service connects people with the right services to meet their immediate mental health and substance use needs. Services may be provided by a community service provider or by the agency's care team.

All are welcome!

Scan QR code to
view services.



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2640 Breslauer Way, Redding, CA 96001