

# Customer Service Center

1 (877) 652-0731

## SPEAK TO A WORKER ABOUT:

- CalWORKs (Cash Assistance)
- CalFresh (Food Assistance)
- Health Benefits (Medical Assistance)

## Interactive Voice Response (IVR):

- Shasta County's free 24-hour automated telephone system
- Pick a language (English or Spanish)
- Enter your case number & IVR PIN
- Follow voice prompts to obtain information or to request a transfer



Shasta County  
Health & Human  
Services Agency

Interpretive Services Available

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# Online case access at [www.benefitscal.com](http://www.benefitscal.com)

With a free BenefitsCal account, you can:

- Apply for benefits
- Get up-to-date case info
- Receive messages from your worker
- Submit required status reports
- Recertify (renew) benefits
- Report changes to your case
- View list of verifications needed for your case
- Upload verifications & download forms
- Receive electronic notifications



Scan to visit BenefitsCal

Sign up for e-notifications to receive quick and easy access to case and benefit information.

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