

PRESS RELEASE

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ELECTRONIC BENEFIT TRANSFER (EBT) CARD SECURITY EFFORT

SHASTA COUNTY – California launches a new tool to protect EBT cardholders' accounts and benefits.

The new ebtEDGE mobile app and web-enabled cardholder portal gives California EBT cardholders more control over their cards. New security features include PIN changes, the ability to freeze cards when not in use, blocking out-of-state transactions and more.

Additionally, cardholders have access to secure log-in through device biometrics. Users can sign into the application using touch ID or facial recognition. They won't have to enter their user ID and password every time.

If you have questions, please contact EBT Cardholder Customer Service at (877) 328-9677. To access the new portal, visit <https://cardholder.ebtedge.com>.

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