

## CSBG Eligible Entity Management Accomplishments

In 2022 the leadership team for the Shasta County's Housing and Community Action Agency continued to implement a department-wide reorganization. The intent of the reorganization was to be more effective at administering its programs. This had programmatic benefits as well as personnel and operational benefits. Programs were centralized into categories of tenant assistance programs; the homeless continuum of care and homeless data administration; housing development and special projects; and business operations. Senior analyst positions were created to increase leadership over specialized workgroups, which created more leadership opportunities for staff. In addition, direct-service staff was reclassified to a job classification that would allow greater flexibility to work between programs as necessary. This created increased capacity for inter-program learning and collaboration within the department, which historically took a siloed approach to its programs. Leadership staff increased capacity in department operations and development, while improved communication and engagement with staff was aimed at enhancing cohesion in program delivery.

While improving internal operations, staff and management actively sought opportunities to improve collaboration with external agencies and County departments.

One of our 2022 most notable regional collaboration efforts was the implementation of the Homeless Coordinated Entry System. The tracking of data has allowed us to present this information to help in the ongoing planning with COC partners and within the housing department. This approach to addressing homelessness required collaboration with the Continuum of Care advisory groups in its seven-county region. Agencies that provide services to homeless and at-risk individuals within the counties of Shasta, Siskiyou, Modoc, Del Norte, Lassen, Plumas, and Sierra were provided regular training and support to establish the Coordinated Entry Activities; manage individual risk-assessment data, and connect homeless and at-risk individuals with available housing interventions. The County is currently exploring options to consolidate our department under the Shasta Co. Health & Human Services and as of December 2022 there has been a transition in leadership. which is working on assessing/studying the consolidation impact(s). Lucy Hernandez, CAA Consultant has been supporting the Interim-leadership, board, and staff to train and assist with compliance needs to ensure CSBG grant requirements are on-track. At this time, the staff is being trained and internal capacity is being developed through T/TA on CSBG requirements.

## Innovative Solutions Highlights

Due to COVID-19 impacting many residents, during 2022 the Eviction Prevention and Economic Assistance (EPEA) program continued to be offered, by using CSBG CARES funding to help individuals and households that were affected by the social, economic, or physical impacts of the pandemic. The EPEA provided assistance to income-eligible households with past due Mortgage and Utility payments, legal fees, educational or counseling services, Extra Curricular activities for children, and emergency food assistance. This program has been successful in meeting the needs of low-income residents and vulnerable populations—even though this program is funded through May 2022, the funds were depleted in the first quarter of 2022.

In order to broaden the scope and increase utilization of CSBG CARES funding throughout the community, sub-recipient agreements with seven non-profit agencies provided a range of services to the most vulnerable populations including those who are homeless, elderly, foster youth, and fleeing domestic violence. Through this partnership with community agencies, we were able to serve many residents/individuals impacted by the pandemic. This program continued through the first quarter of 2022, as many individuals in the community continued to be affected by the social, economic, and medical impacts of the COVID-19 pandemic. The CARES funding made such a difference for many individuals/households in the community.

## State and CSBG Eligible Entity Continuous Improvement

Our focus in 2022 was to improve data collection by expanding our community engagement and our internal processes to increase the collection/input process. Internally we supported community needs, along with ongoing collection of customer satisfaction surveys, this has allowed our agency to focus on the primary identified need in this community and align it with the primary programs that we administer. Throughout 2022, the leadership team sought to improve utilization of its tenant assistance programs to broaden its assistance to low-income households. In the Housing Choice Voucher (HCV) program, payment standards were adjusted to provide increased assistance to enrolled families. Moreover, the limitations in the local affordable housing stock were evaluated, and the Department fostered opportunities for partnering with housing developers through the use of Project Based Rental Assistance Vouchers. By the end of 2022, there were multiple housing projects in various stages of proposal, approval, and development. We look forward to new housing projects moving forward to increase housing options and to increase inventory for affordable housing for residents, low-income households and vulnerable populations.

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$21,835.00
A.2b.	Education and Cognitive Development	\$26,601.00
A.2c.	Income, Infrastructure, and Asset Building	\$2,500.00
A.2d.	Housing	\$85,113.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$431,291.00
A.2f.	Civic Engagement and Community Involvement	\$2,464.00
A.2g.	Services Supporting Multiple Domains	\$94,762.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$0.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$45,729.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$710,295.00
A.3.	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37.	\$337,776.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	X
	Data Management & Reporting	X
	Strategic Planning	X
	Training & Technical Assistance	X
	Other *	X
	<b><i>*Below please specify Other Activities funded by CSBG under Agency Capacity:</i></b>	
	Internal Capacity Building: Strengths-Based Leadership Development for agency leadership, staff, and board members; ROMA Implementer training completed by Executive Director to build results-oriented management & accountability performance systems; CAA Consultant as a ROMA Trainer trained staff and lead strategic plan implementation.	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	442
B.2b.	Hours of Agency Staff in capacity building activities	2203

B.3.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	442
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	0

B.4.	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	1
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals(CCAP)	1
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	0
B.4g.1.	Number of Energy Auditors	0
B.4g.2.	Number of Retrofit Installer Technicians	0
B.4g.3.	Number of Crew Leaders	0
B.4g.4.	Number of Quality Control Inspectors(QCI)	0
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	0
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	2
B.4l.	Number of American Institute of Certified Planners(AICP)	0
<b>B.4m.</b>	<b>Other (Please specify others below):</b>	

B.5.	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Number
B.5a.	Non-Profit	47
B.5b.	Faith Based	102
B.5c.	Local Government	42
B.5d.	State Government	6
B.5e.	Federal Government	10
B.5f.	For-Profit Business or Corporation	23
B.5g.	Consortiums / Collaborations	14

B.5h.	School Districts	22
B.5i.	Institutions of Post-Secondary Education/ Training	4
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	10
B.5l.	Statewide Associations or Collaborations	10

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

C.2.	Amount of FY 2022 CSBG allocated to reporting entity	Amount
C.2.	Amount	\$498,989.00

C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$0.00
C.3b.	Health and Human Services (HHS)	
C.3b.1.	LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$0.00
C.3b.2.	LIHEAP - Weatherization (include oil overcharge \$\$)	\$0.00
C.3b.3.	Head Start	\$0.00
C.3b.4.	Early Head Start	\$0.00
C.3b.5.	Older Americans Act	\$0.00
C.3b.6.	Social Services Block Grant (SSBG)	\$0.00
C.3b.7.	Medicare/Medicaid	\$0.00
C.3b.8.	Assets for Independence (AFI)	\$0.00
C.3b.9.	Temporary Assistance for Needy Families (TANF)	\$0.00
C.3b.10.	Child Care Development Block Grant (CCDBG)	\$0.00
C.3b.11.	Community Economic Development (CED)	\$0.00
C.3b.12.	Other HHS Resources (Please specify others below):	
C.3b.13.	Total Other HHS Resources	\$0.00
C.3c.	Department of Agriculture (USDA)	
C.3c.1.	Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00
C.3c.2.	All USDA Non-Food programs (e.g. rural development)	\$0.00
C.3c.3.	All other USDA Food programs	\$0.00
C.3d.	Department of Housing and Urban Development (HUD)	
C.3d.1.	Community Development Block Grant (CDBG) - Federal, State, and Local	\$1,006,334.00
C.3d.2.	Section 8	\$4,504,491.00
C.3d.3.	Section 202	\$0.00
C.3d.4.	Home Tenant-Based Rental Assistance (HOME TBRA)	\$500,000.00
C.3d.5.	HOPE for Homeowners Program (H4H)	\$0.00
C.3d.6.	Emergency Solutions Grant (ESG)	\$2,000,000.00
C.3d.7.	Continuum of Care (CoC)	\$200,936.00
C.3d.8.	All other HUD programs, including homeless programs	\$2,283,538.00
C.3e.	Department of Labor (DOL)	
C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00
C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3e.3.	All other DOL programs	\$0.00
C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3g.	Federal Emergency Management Agency (FEMA)	\$245,932.00
C.3h.	Department of Transportation	\$0.00

C.3i.	Department of Education	\$0.00
C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
<b>C.3l.</b>	<b><i>Other Federal Resources (Please specify others below):</i></b>	
C.3m.	Total Other Federal Resources (auto-calculated)	\$0.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$10,741,231.00

<b>C.4.</b>	<b>State Resources Allocated</b>	<b>Amount</b>
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$6,454,884.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4l.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
<b>C.4n.</b>	<b><i>Other State Resources (Please specify others below):</i></b>	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$6,454,884.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

<b>C.5.</b>	<b>Local Resources Allocated</b>	<b>Amount</b>
C.5a.	Amount of unrestricted funds appropriated by local government	\$0.00
C.5b.	Amount of restricted funds appropriated by local government	\$958,779.00
C.5c.	Value of Contract Services	\$53,112.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00
C.5e.	Total: Local Resources Allocated (auto-calculated)	\$1,011,891.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

<b>C.6.</b>	<b>Private Sector Resources Allocated</b>	<b>Amount</b>
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$0.00

C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$0.00
C.6h.	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount.	\$0.00

C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$18,208,006.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$18,706,995.00



<b>Agency</b>	Shasta County Community Action Agency
<b>Does this include CSBG funds?</b>	Yes
<b>Does this include CSBG CARES Supplemental funds?</b>	Yes
<b>Does this include CSBG Disaster Supplemental funds?</b>	
<b>Reporting Status:</b>	New
<b>1. Initiative Name</b>	Availability & Access to safe & affordable housing
<b>2. Initiative Year</b>	1
<b>3. Problem Identification</b>	Families and individuals need safe and affordable housing. There is a limited supply of affordable housing in our community. To improve the utilization of tenant assistance programs; assist low-income households in purchasing or maintaining safe, affordable housing; to improve access to housing programs for those who are homeless or at-risk of homelessness; and to partner with developers to increase stock of affordable housing units.
<b>4. Goal / Agenda</b>	
<b>5. Issue / CSBG Community Domains AND 6. Ultimate</b>	
<b>Domain: Housing</b>	CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).
<b>Domain: Housing</b>	CNPI 4d Number of shelter beds maintained in the identified community.
<b>Domain: Housing</b>	CNPI 4z Other Count Of Change: (please specify)
<b>Domain: Housing</b>	CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).
<b>Domain: Housing</b>	CNPI 4d Number of shelter beds maintained in the identified community.
<b>Domain: Housing</b>	CNPI 4z Other Count Of Change: (please specify)
<b>7. Identified Community</b>	County
<b>8. Expected Duration</b>	Ongoing
<b>9. Partnership Type</b>	CAA is the core organizer of multi-partner Initiative
<b>10. Partners</b>	Continuum of Care and Housing Developers; Shasta CoC member agencies.
<b>11. Strategy(ies)</b>	
<b>12. Progress on Outcomes/ Indicators</b>	No Outcomes to Report
<b>13. Impact of Outcomes</b>	First Year of the Initiative; Goal is to increase housing units in the county for low-income residents. Increase housing inventory and accessibility to safe & affordable housing for vulnerable & low-income residents.
<b>14. Outcomes / Indicators to Report</b>	
<b>Domain: Housing</b>	CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).
<b>Domain: Housing</b>	CNPI 4d Number of shelter beds maintained in the identified community.
<b>Domain: Housing</b>	CNPI 4z Other Count Of Change: (please specify)
<b>Domain: Housing</b>	CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).
<b>Domain: Housing</b>	CNPI 4d Number of shelter beds maintained in the identified community.
<b>Domain: Housing</b>	CNPI 4z Other Count Of Change: (please specify)
<b>Domain: Housing</b>	CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).
<b>Domain: Housing</b>	CNPI 4d Number of shelter beds maintained in the identified community.
<b>Domain: Housing</b>	CNPI 4z Other Count Of Change: (please specify)

Domain: Housing

15.Final Status

CNPI 4z Other

Count Of Change:

(please specify)

Initiative Active

The initiative will be

launched in 2022:

Year 1. No lessons

learned are

reported at this

time.

16.Lessons Learned

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 1a Number of jobs created to increase opportunities for people with low incomes in the identified community.				
CNPI 1b Number of job opportunities maintained in the identified community.				
CNPI 1c Number of "living wage" jobs created in the identified community*.				
CNPI 1d Number of "living wage" jobs maintained in the identified community*.				
CNPI 1e Number of jobs created in the identified community with a benefit package.				
CNPI 1z Other Count Of Change: (please specify)				
CNPI 1z Count of businesses that increased the minimum wage				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 1f Percent decrease of the unemployment rate.							
CNPI 1g Percent decrease of the youth unemployment rate.							
CNPI 1h Percent decrease of the underemployment rate.							
CNPI 1z Other Rate Of Change: (please specify)							
GeneralComment							

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 2a Number of accessible and affordable early childhood or pre-school education assets or resources added to the identified community.				
CNPI 2b Number of accredited or licensed affordable child care facilities added in the identified community.				
CNPI 2c Number of new Early Childhood Screenings offered to children (ages 0-5) of families with low-incomes in the identified community.				
CNPI 2d Number of accessible and affordable education assets or resources added for school age children in the identified community. (e.g., academic, enrichment activities, before/after school care, summer programs)				
CNPI 2e Number of accessible and affordable post secondary education assets or resources added for newly graduating youth in the identified community. (e.g. college tuition, scholarships, vocational training, etc.)				
CNPI 2f Number of accessible and affordable basic or secondary education assets or resources added for adults in the identified community. (e.g. literacy, ESL, ABE/GED, etc.)				
CNPI 2z Other Count Of Change: (please specify)				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 2g Percent increase of children in the identified community who are kindergarten ready.							
CNPI 2h Percent increase of children in the identified community at (or above) the basic reading level.							
CNPI 2i Percent increase of children in the identified community at (or above) the basic math level.							
CNPI 2j Percent increase in high school (or high school equivalency) graduation rate in the identified community.							
CNPI 2k Percent increase of the rate of youth in the identified community who attend post-secondary education.							
CNPI 2l Percent increase of the rate of youth in the identified community who graduate from post-secondary education.							
CNPI 2m Percent increase of adults in the identified community who attend post-secondary education.							
CNPI 2n Percent increase of adults in the identified community who graduate from post-secondary education.							
CNPI 2o Percent increase in the adult literacy rate in the identified community.							
CNPI 2z Other Rate Of Change: (please specify)							
<b>GeneralComment</b>							

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 3a.1 Commercial				
CNPI 3a.2 Financial				
CNPI 3a.3 Technological/ Communications (e.g. broadband)				
CNPI 3a.4 Transportation				
CNPI 3a.5 Recreational (e.g. parks, gardens, libraries)				
CNPI 3a.6 Other Public Assets/Physical Improvements				
CNPI 3b.1 Commercial				
CNPI 3b.2 Financial				
CNPI 3b.3 Technological/ Communications (e.g. broadband)				
CNPI 3b.4 Transportation				
CNPI 3b.5 Recreational (e.g. parks, gardens, libraries)				
CNPI 3b.6 Other Public Assets/Physical Improvements				
CNPI 3z Other Count Of Change: (please specify)				
CNPI 3a Number of new accessible assets/resources created in the identified community:				
CNPI 3b Number of existing assets/resources made accessible to the identified community:				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 3c Percent decrease of abandoned or neglected buildings in the identified community.							
CNPI 3d Percent decrease in emergency response time measured in minutes in the identified community. (EMT, Police, Fire, etc.).							
CNPI 3e Percent decrease of predatory lenders and/or lending practices in the identified community.							
CNPI 3f Percent decrease of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the identified community.							
CNPI 3g Percent increase of transportation services in the identified community.							
CNPI 3z Other Rate Of Change: (please specify)							
GeneralComment							



Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).	County	30	37	123.3333333
CNPI 4b Number of safe and affordable housing units maintained and/or improved through WAP or other rehabilitation efforts in the identified community.				
CNPI 4c Number of shelter beds created in the identified community.				
CNPI 4d Number of shelter beds maintained in the identified community.	County	350	417	119.1428571
CNPI 4z Other Count Of Change: (please specify)	County	25	126	504

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy	
CNPI 4e Percent decrease in the rate of homelessness in the identified community.								
CNPI 4f Percent decrease in the foreclosure rate in the identified community.								
CNPI 4g Percent increase in the rate of home ownership of people with low incomes in the identified community.								
CNPI 4h Percent increase of affordable housing in the identified community.								
CNPI 4i Percent increase of shelter beds in the identified community.								
CNPI 4z Other Rate Of Change: (please specify)	County		0	25	0	126	0	504
GeneralComment								

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 5a Number of accessible and affordable physical health assets or resources created in the identified community.				
CNPI 5b Number of accessible and affordable behavioral and mental health assets or resources created in the identified community.				
CNPI 5c Number of public safety assets and resources created in the identified community.				
CNPI 5d Number of accessible and affordable healthy food resources created in the identified community.				
CNPI 5e Number of activities designed to improve police and community relations within the identified community.				
CNPI 5z Other Count Of Change: (please specify)				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 5f Percent decrease in infant mortality rate in the identified community.							
CNPI 5g Percent decrease in childhood obesity rate in the identified community.							
CNPI 5h Percent decrease in adult obesity rate in the identified community.							
CNPI 5i Percent increase in child immunization rate in the identified community.							
CNPI 5j Percent decrease in uninsured families in the identified community.							
CNPI 5k Percent decrease in the teen pregnancy rate in the identified community.							
CNPI 5l Percent decrease in unplanned pregnancies in the identified community.							
CNPI 5m Percent decrease in substance abuse rate in the identified community.(e.g. cigarettes, prescription drugs, narcotics, alcohol).							
CNPI 5n Percent decrease in domestic violence rate in the identified community.							
CNPI 5o Percent decrease in the child abuse rate in the identified community.							
CNPI 5p Percent decrease in the child neglect rate in the identified community.							
CNPI 5q Percent decrease in the elder abuse rate in the identified community.							

CNPI 5r Percent decrease in the elder neglect rate in the identified community.
CNPI 5s Percent decrease in recidivism rate in the identified community.
CNPI 5t Percent decrease in non-violent crime rate in the identified community.
CNPI 5u Percent decrease in violent crime rate in the identified community.
CNPI 5v Percent decrease in teens involved with the juvenile court system in the identified community.
CNPI 5z Other Rate Of Change: (please specify)
<b>GeneralComment</b>

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
<p>CNPI 6 G2a Percent increase of donated time to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G2b Percent increase of donated resources to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G2c Percent increase of people participating in public hearings, policy forums, community planning, or other advisory boards related to the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G3a Percent increase of people with low incomes who support the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G3b Percent increase of people with low incomes who acquire and maintain leadership roles with the CSBG Eligible Entity or other organizations within the identified community.</p>							

CNPI 6 G2z Other Rate Of Change:  
(please specify)

CNPI 6 G3z Other Rate Of Change:  
(please specify)

**GeneralComment**





**Agency**

Shasta County Community Action Agency

**Does this include CSBG funds?**

**Does this include CSBG CARES Supplemental funds?**

**Does this include CSBG Disaster Supplemental funds?**

**Reporting Status:**

**1. Initiative Name**

**2. Initiative Year**

**3. Problem Identification**

**4. Goal / Agenda**

**5. Issue / CSBG Community Domains AND 6. Ultimate**

**7. Identified Community**

**8. Expected Duration**

**9. Partnership Type**

**10. Partners**

**11. Strategy(ies)**

**12. Progress on Outcomes/ Indicators**

13. Impact of Outcomes

14. Outcomes / Indicators to Report

15. Final Status

16. Lessons Learned

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 1a Number of jobs created to increase opportunities for people with low incomes in the identified community.				
CNPI 1b Number of job opportunities maintained in the identified community.				
CNPI 1c Number of "living wage" jobs created in the identified community*.				
CNPI 1d Number of "living wage" jobs maintained in the identified community*.				
CNPI 1e Number of jobs created in the identified community with a benefit package.				
CNPI 1z Other Count Of Change: (please specify)				
CNPI 1z Count of businesses that increased the minimum wage				



Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 2a Number of accessible and affordable early childhood or pre-school education assets or resources added to the identified community.				
CNPI 2b Number of accredited or licensed affordable child care facilities added in the identified community.				
CNPI 2c Number of new Early Childhood Screenings offered to children (ages 0-5) of families with low-incomes in the identified community.				
CNPI 2d Number of accessible and affordable education assets or resources added for school age children in the identified community. (e.g., academic, enrichment activities, before/after school care, summer programs)				
CNPI 2e Number of accessible and affordable post secondary education assets or resources added for newly graduating youth in the identified community. (e.g. college tuition, scholarships, vocational training, etc.)				
CNPI 2f Number of accessible and affordable basic or secondary education assets or resources added for adults in the identified community. (e.g. literacy, ESL, ABE/GED, etc.)				
CNPI 2z Other Count Of Change: (please specify)				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 2g Percent increase of children in the identified community who are kindergarten ready.							
CNPI 2h Percent increase of children in the identified community at (or above) the basic reading level.							
CNPI 2i Percent increase of children in the identified community at (or above) the basic math level.							
CNPI 2j Percent increase in high school (or high school equivalency) graduation rate in the identified community.							
CNPI 2k Percent increase of the rate of youth in the identified community who attend post-secondary education.							
CNPI 2l Percent increase of the rate of youth in the identified community who graduate from post-secondary education.							
CNPI 2m Percent increase of adults in the identified community who attend post-secondary education.							
CNPI 2n Percent increase of adults in the identified community who graduate from post-secondary education.							
CNPI 2o Percent increase in the adult literacy rate in the identified community.							
CNPI 2z Other Rate Of Change: (please specify)							
<b>General Comment</b>							

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 3a.1 Commercial				
CNPI 3a.2 Financial				
CNPI 3a.3 Technological/ Communications (e.g. broadband)				
CNPI 3a.4 Transportation				
CNPI 3a.5 Recreational (e.g. parks, gardens, libraries)				
CNPI 3a.6 Other Public Assets/Physical Improvements				
CNPI 3b.1 Commercial				
CNPI 3b.2 Financial				
CNPI 3b.3 Technological/ Communications (e.g. broadband)				
CNPI 3b.4 Transportation				
CNPI 3b.5 Recreational (e.g. parks, gardens, libraries)				
CNPI 3b.6 Other Public Assets/Physical Improvements				
CNPI 3z Other Count Of Change: (please specify)				
CNPI 3a Number of new accessible assets/resources created in the identified community:				
CNPI 3b Number of existing assets/resources made accessible to the identified community:				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 3c Percent decrease of abandoned or neglected buildings in the identified community.							
CNPI 3d Percent decrease in emergency response time measured in minutes in the identified community. (EMT, Police, Fire, etc.).							
CNPI 3e Percent decrease of predatory lenders and/or lending practices in the identified community.							
CNPI 3f Percent decrease of environmental threats to households (toxic soil, radon, lead, air quality, quality of drinking water, etc.) in the identified community.							
CNPI 3g Percent increase of transportation services in the identified community.							
CNPI 3z Other Rate Of Change: (please specify)							
GeneralComment							

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 4a Number of safe and affordable housing units developed in the identified community (e.g. built or set aside units for people with low incomes).				
CNPI 4b Number of safe and affordable housing units maintained and/or improved through WAP or other rehabilitation efforts in the identified community.				
CNPI 4c Number of shelter beds created in the identified community.				
CNPI 4d Number of shelter beds maintained in the identified community.				
CNPI 4z Other Count Of Change: (please specify)				



Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 4e	Percent decrease in the rate of homelessness in the identified community.						
CNPI 4f	Percent decrease in the foreclosure rate in the identified community.						
CNPI 4g	Percent increase in the rate of home ownership of people with low incomes in the identified community.						
CNPI 4h	Percent increase of affordable housing in the identified community.						
CNPI 4i	Percent increase of shelter beds in the identified community.						
CNPI 4z	Other Rate Of Change: (please specify)						
GeneralComment							

Counts of Change for Indicators	I.) Identified Community	II.) Target	III.) Actual Results	IV.) Performance target accuracy
CNPI 5a Number of accessible and affordable physical health assets or resources created in the identified community.				
CNPI 5b Number of accessible and affordable behavioral and mental health assets or resources created in the identified community.				
CNPI 5c Number of public safety assets and resources created in the identified community.				
CNPI 5d Number of accessible and affordable healthy food resources created in the identified community.				
CNPI 5e Number of activities designed to improve police and community relations within the identified community.				
CNPI 5z Other Count Of Change: (please specify)				

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
CNPI 5f Percent decrease in infant mortality rate in the identified community.							
CNPI 5g Percent decrease in childhood obesity rate in the identified community.							
CNPI 5h Percent decrease in adult obesity rate in the identified community.							
CNPI 5i Percent increase in child immunization rate in the identified community.							
CNPI 5j Percent decrease in uninsured families in the identified community.							
CNPI 5k Percent decrease in the teen pregnancy rate in the identified community.							
CNPI 5l Percent decrease in unplanned pregnancies in the identified community.							
CNPI 5m Percent decrease in substance abuse rate in the identified community.(e.g. cigarettes, prescription drugs, narcotics, alcohol).							
CNPI 5n Percent decrease in domestic violence rate in the identified community.							
CNPI 5o Percent decrease in the child abuse rate in the identified community.							
CNPI 5p Percent decrease in the child neglect rate in the identified community.							
CNPI 5q Percent decrease in the elder abuse rate in the identified community.							

CNPI 5r Percent decrease in the elder neglect rate in the identified community.
CNPI 5s Percent decrease in recidivism rate in the identified community.
CNPI 5t Percent decrease in non-violent crime rate in the identified community.
CNPI 5u Percent decrease in violent crime rate in the identified community.
CNPI 5v Percent decrease in teens involved with the juvenile court system in the identified community.
CNPI 5z Other Rate Of Change: (please specify)
<b>GeneralComment</b>

Rates of Change for Indicators	I.) Identified Community	II.) Baseline existing starting point used for comparisons	III.) Target(#)	IV.) Expected % change from baseline	V.) Actual Results (#)	VI.) Actual % change from baseline	VII.) Performance target accuracy
<p>CNPI 6 G2a Percent increase of donated time to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G2b Percent increase of donated resources to support the CSBG Eligible Entity's delivery of services and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G2c Percent increase of people participating in public hearings, policy forums, community planning, or other advisory boards related to the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G3a Percent increase of people with low incomes who support the CSBG Eligible Entity's delivery of service and/or implementation of strategies to address conditions of poverty in the identified community.</p>							
<p>CNPI 6 G3b Percent increase of people with low incomes who acquire and maintain leadership roles with the CSBG Eligible Entity or other organizations within the identified community.</p>							

CNPI 6 G2z Other Rate Of Change:  
(please specify)

CNPI 6 G3z Other Rate Of Change:  
(please specify)

**GeneralComment**



Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.	0	0	0	0	0
FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)	0	0	0	0	0
FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	0	0	0	0	0
FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).	0	0	0	0	0
FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher).	0	0	0	0	0
FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	0	0	0	0	0
FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).	0	0	0	0	0
FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	0	0	0	0	0
FNPI 1h.1. The number of employed participants who increased income from employment through wage or salary amount increase.	0	0	0	0	0
FNPI 1h.2. The number of employed participants who increased income from employment through hours worked increase.	0	0	0	0	0
FNPI 1h.3. The number of employed participants who increased benefits related to employment.	0	0	0	0	0
FNPI 1z. Number of youth who maintained employment for 90 days.	0	0	0	0	0
FNPI 1z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions.	0	0	0	0	0
<b>GeneralComment</b>					



Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.	0	0	0	0	0
FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness.	0	0	0	0	0
FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	0	0	0	0	0
FNPI 2c.1. Early Childhood Education (ages 0-5)	0	0	0	0	0
FNPI 2c.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2c.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total).	0	0	0	0	0
FNPI 2d.1. Ages 0-5 in Early Childhood Education	0	0	0	0	0
FNPI 2d.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2d.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2e. The number of parents/caregivers who improved their home environments.	0	0	0	0	0
FNPI 2f. The number of adults who demonstrated improved basic education.	0	0	0	0	0
FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	0	0	0	0	0
FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	0	0	0	0	0
FNPI 2i. The number of individuals who obtained an Associate's degree.	0	0	0	0	0
FNPI 2j. The number of individuals who obtained a Bachelor's degree	0	0	0	0	0
FNPI 2z. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post-secondary education (of any kind).	0	0	0	0	0
FNPI 2z. The number of individuals: (please specify)	0	0	0	0	0
<b>GeneralComment</b>					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	0	0	0	0	0
FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	0	0	0	0	0
FNPI 3c. The number of individuals who opened a savings account or IDA.	0	0	0	0	0
FNPI 3d. The number of individuals who increased their savings.	16	10	16	100	160
FNPI 3e. The number of individuals who used their savings to purchase an asset.	2	2	2	100	100
FNPI 3e.1. the number of individuals who purchased a home.	2	2	2	100	100
FNPI 3f. The number of individuals who improved their credit scores.	0	0	0	0	0
FNPI 3g. The number of individuals who increased their net worth.	0	0	0	0	0
FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced debt.	3	5	3	100	60
FNPI 3z. Number of individuals who started their own business.	0	0	0	0	0
FNPI 3z. Number of individuals who increased their income from a non-employment source.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced their reliance on public subsidies.	0	0	0	0	0
FNPI 3z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 3z. Number of individuals who maintained their own business for 180 days.	0	0	0	0	0
<b>GeneralComment</b>					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 4a. The number of individuals experiencing homelessness who obtained safe temporary shelter.	417	100	417	100	417
FNPI 4b. The number of individuals who obtained safe and affordable housing.	0	0	0	0	0
FNPI 4c. The number of individuals who maintained safe and affordable housing for 90 days.	0	0	0	0	0
FNPI 4d. The number of individuals who maintained safe and affordable housing for 180 days.	0	0	0	0	0
FNPI 4e. The number of individuals who avoided eviction.	0	0	0	0	0
FNPI 4f. The number of individuals who avoided foreclosure.	6	2	6	100	300
FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).	10	4	10	100	250
FNPI 4h. The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.	0	0	0	0	0
FNPI 4z. Number of individuals who improved physical access in their living space (wheel chair ramps, grab bars etc.).	0	0	0	0	0
FNPI 4z. Number of individuals who obtained utilities.	0	0	0	0	0
FNPI 4z. Number of individuals whose Number of individuals whose inoperable home energy equipment was repaired or replaced	0	0	0	0	0
FNPI 4z. Number of individuals who avoided a utility shut-off.	0	0	0	0	0
FNPI 4z. Number of individuals whose energy service was restored after disconnection	0	0	0	0	0
FNPI 4z. The number of individuals: (please specify) HCV/TBRA/Partners II Program Participants	0	700	0	0	0
FNPI 4z. The number of individuals: (please specify) Number of individuals who avoided a utility shut-off.	0	5	0	0	0
FNPI 4z. The number of individuals: (please specify) Number of individuals who avoided a utility shut-off.	0	0	0	0	0
<b>GeneralComment</b>					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).	0	0	0	0	0
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.	0	0	0	0	0
FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being.	0	0	0	0	0
FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers.	0	0	0	0	0
FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.	0	0	0	0	0
FNPI 5f. The number of seniors (65+) who maintained an independent living situation.	0	0	0	0	0
FNPI 5g. The number of individuals with disabilities who maintained an independent living situation.	0	0	0	0	0
FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation.	0	0	0	0	0
FNPI 5i. The number of individuals with no recidivating event for six months.	0	0	0	0	0
FNPI 5i.1. Youth (ages 14-17)	0	0	0	0	0
FNPI 5i.2. Adults (ages 18+)	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 180 days.	0	0	0	0	0
FNPI 5z. Number of individuals who secured emergency protection from physical and/or emotional abuse.	0	0	0	0	0
FNPI 5z. Number of individuals who increased social inclusion.	0	0	0	0	0
FNPI 5z. Number of individuals who reported a better sense of food security.	0	0	0	0	0
FNPI 5z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 5z. Number of individuals who obtained health insurance.	0	0	0	0	0
FNPI 5z. Number of individuals whose lives were saved by opioid overdose reversals.	0	0	0	0	0
FNPI 5z. Number of individuals who discontinued drug/alcohol use.	0	0	0	0	0

FNPI 5z. Number of individuals with increased safety from domestic abuse in their homes.	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 90 days.	0	0	0	0	0
<b>GeneralComment</b>					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	12	12	12	100	100
FNPI 6a.1. the number of Community Action program participants who improved their leadership skills.	12	12	12	100	100
FNPI 6a.2. the number of Community Action program participants who improved their social networks.	0	0	0	0	0
FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	0	0	0	0	0
FNPI 6z. The number of individuals: (please specify)	0	0	0	0	0
<b>GeneralComment</b>					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	0	0	0	0	0
FNPI 7z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 7z. Number of individuals who transitioned out of poverty.	0	0	0	0	0
FNPI 7z. Number of households for whom both adult and child outcomes were observed and documented.	0	0	0	0	0
FNPI 7z. Number of individuals who received bundled services and achieved one or more outcomes.	0	0	0	0	0
<b>GeneralComment</b>					

1 Services	Unduplicated Number of Individuals Served
SRV 1a. Vocational Training	0
SRV 1b. On the Job and other Work Experience	0
SRV 1c. Youth Summer Work Placements	0
SRV 1d. Apprenticeship/Internship	0
SRV 1e. Self Employment Skills Training	0
SRV 1f. Job Readiness Training	0
SRV 1g. Workshops	0
SRV 1h. Coaching	0
SRV 1i. Coaching	0
SRV 1j. Resume Development	0
SRV 1k. Interview Skills Training	0
SRV 1l. Job Referrals	0
SRV 1m. Job Placements	0
SRV 1n. Pre employment physicals, background checks, etc.	0
SRV 1o. Coaching	0
SRV 1p. Interactions with employers	0
SRV 1q. Employment Supplies	104
<b>GeneralComment</b>	



2 Services	Unduplicated Number of Individuals Served
SRV 2a. Early Head Start	0
SRV 2b. Head Start	0
SRV 2c. Other Early Childhood (0 5 yr. old) Education	0
SRV 2d. K-12 Education	0
SRV 2e. K-12 Support Services	0
SRV 2f. Financial Literacy Education	0
SRV 2g. Literacy/English Language Education	0
SRV 2h. College Readiness Preparation/Support	0
SRV 2i. Other Post Secondary Preparation	0
SRV 2j. Other Post Secondary Support	0
SRV 2k. School Supplies	104
SRV 2l. Before and After School Activities	14
SRV 2m. Summer Youth Recreational Activities	0
SRV 2n. Summer Education Programs	0
SRV 2o. Behavior Improvement Programs (attitude, self-esteem, Dress for Success, etc.)	0
SRV 2p. Mentoring	0
SRV 2q. Leadership Training	0
SRV 2r. Adult Literacy Classes	0
SRV 2s. English Language Classes	0
SRV 2t. Basic Education Classes	0
SRV 2u. High School Equivalency Classes	0
SRV 2v. Leadership Training	0
SRV 2w. Parenting Supports (may be a part of the early childhood programs identified above)	0
SRV 2x. Applied Technology Classes	0
SRV 2y. Post Secondary Education Preparation	0
SRV 2z. Financial Literacy Education	0
SRV 2aa. College applications, text books, computers, etc.	0
SRV 2bb. Scholarships	0
SRV 2cc. Home Visits	0
<b>GeneralComment</b>	

3 Services	Unduplicated Number of Individuals Served
SRV 3a. Financial Capability Skills Training	0
SRV 3b. Financial Coaching/Counseling	0
SRV 3c. Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	0
SRV 3d. First time Homebuyer Counseling	2
SRV 3e. Foreclosure Prevention Counseling	0
SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes	0
SRV 3g. Child Support Payments	0
SRV 3h. Health Insurance	0
SRV 3i. Social Security/SSI Payments	0
SRV 3j. Veteran's Benefits	0
SRV 3k. TANF Benefits	0
SRV 3l. SNAP Benefits	0
SRV 3m. Saving Accounts/IDAs and other asset building accounts	16
SRV 3n. Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	0
SRV 3o. VITA, EITC, or Other Tax Preparation programs	0
SRV 3p. Micro loans	3
SRV 3q. Business incubator/business development loans	0
<b>GeneralComment</b>	

4 Services	Unduplicated Number of Individuals Served
SRV 4a. Financial Capability Skill Training	0
SRV 4b. Financial Coaching/Counseling	0
SRV 4c. Rent Payments (includes Emergency Rent Payments)	821
SRV 4d. Deposit Payments	1
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	6
SRV 4f. Eviction Counseling	0
SRV 4g. Landlord/Tenant Mediations	0
SRV 4h. Landlord/Tenant Rights Education	0
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	0
SRV 4j. Utility Deposits	0
SRV 4k. Utility Arrears Payments	0
SRV 4l. Level Billing Assistance	0
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	453
SRV 4n. Transitional Housing Placements	417
SRV 4o. Permanent Housing Placements	163
SRV 4p. Rental Counseling	0
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	10
SRV 4r. Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	0
SRV 4s. Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	0
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	0
<b>GeneralComment</b>	

5 Services	Unduplicated Number of Individuals Served
SRV 5a. Immunizations	0
SRV 5b. Physicals	0
SRV 5c. Developmental Delay Screening	0
SRV 5d. Vision Screening	0
SRV 5e. Prescription Payments	0
SRV 5f. Doctor Visit Payments	0
SRV 5g. Maternal/Child Health	0
SRV 5h. Nursing Care Sessions	0
SRV 5i. In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	0
SRV 5j. Health Insurance Options Counseling	0
SRV 5k. Coaching Sessions	0
SRV 5l. Family Planning Classes	0
SRV 5m. Contraceptives	0
SRV 5n. STI/HIV Prevention Counseling Sessions	0
SRV 5o. STI/HIV Screenings	0
SRV 5p. Wellness Classes (stress reduction, medication management, mindfulness, etc.)	0
SRV 5q. Exercise/Fitness	0
SRV 5r. Detoxification Sessions	0
SRV 5s. Substance Abuse Screenings	0
SRV 5t. Substance Abuse Counseling	0
SRV 5u. Mental Health Assessments	0
SRV 5v. Mental Health Counseling	0
SRV 5w. Crisis Response/Call In Responses	0
SRV 5x. Domestic Violence Programs	0
SRV 5y. Substance Abuse Support Group Meetings	0
SRV 5z. Domestic Violence Support Group Meetings	0
SRV 5aa. Mental Health Support Group Meeting	0
SRV 5bb. Adult Dental Screening/Exams	0
SRV 5cc. Adult Dental Services (including Emergency Dental Procedures)	0
SRV 5dd. Child Dental Screenings/Exams	0
SRV 5ee. Child Dental Services (including Emergency Dental Procedures)	0
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	0
SRV 5gg. Community Gardening Activities	0
SRV 5hh. Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	0
SRV 5ii. Prepared Meals	0

SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	1837
SRV 5kk. Family Mentoring Sessions	0
SRV 5ll. Life Skills Coaching Sessions	0
SRV 5mm. Parenting Classes	0
SRV 5nn. Kits/boxes	1640
SRV 5oo. Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	0
<b>GeneralComment</b>	

6 Services	Unduplicated Number of Individuals Served
SRV 6a. Voter Education and Access	0
SRV 6b. Leadership Training	0
SRV 6c. Tripartite Board Membership	0
SRV 6d. Citizenship Classes	0
SRV 6e. Getting Ahead Classes	0
SRV 6f. Volunteer Training	0
General Comment	

7 Services	Unduplicated Number of Individuals Served
SRV 7a. Case Management	0
SRV 7b. Eligibility Determinations	0
SRV 7c. Referrals	0
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	1330
SRV 7e. Child Care subsidies	0
SRV 7f. Child Care payments	0
SRV 7g. Day Centers	0
SRV 7h. Birth Certificate	0
SRV 7i. Social Security Card	0
SRV 7j. Driver's License	0
SRV 7k. Criminal Record Expungements	0
SRV 7l. Immigration Support Services (relocation, food, clothing)	0
SRV 7m. Legal Assistance	1
SRV 7n. Emergency Clothing Assistance	151
SRV 7o. Mediation/Customer Advocacy Interventions	823

**GeneralComment**

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained		Total
Total		3334

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained		Total
Total		2712

### C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	1198
b. Female	1364
c. Other	7
d. Unknown/not reported	765
e. Total	3334

2. Age	Number of Individuals
a. 0-5	204
b. 6-13	285
c. 14-17	133
d. 18-24	261
e. 25-44	467
f. 45-54	322
g. 55-59	312
h. 60-64	107
i. 65-74	171
j. 75 +	143
k. Unknown / not reported	929
l. Total	3334

3. Education Levels	Number of Individuals ages 14-24	Number of Individuals ages 25+
a. Grades 0-8	16	74
b. Grades 9-12/Non-Graduate	12	77
c. High School Graduate	13	53
d. GED/Equivalency Diploma	11	54
e. 12 grade + Some Post-Secondary	3	43
f. 2 or 4 years College Graduate	4	19
g. Graduate of other post-secondary school	4	19



h. Unknown/not reported	331	1183
h. Total	394	1522

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school <input type="checkbox"/>	0

5. Health	Number of Individuals Yes	Number of Individuals No	Number of Individuals Unknown
a. Disabling Condition	1865	72	1397
b. Health Insurance *	2570	22	742

c. Health Insurance Sources	Number of Individuals
c.1. Medicaid	1070
c.2. Medicare	674
c.3. State Children's Health Insurance Program	280
c.4. State Health Insurance for Adults	314
c.5. Military Health Care	215
c.6. DirectPurchase	1
c.7. Employment Based	26
c.8. Unknown/not reported	754
c.9. Total	3334

6. Ethnicity	Number of Individuals
a.1. Hispanic, Latino or Spanish Origins	350
a.2. Not Hispanic, Latino or Spanish Origins	2127
a.3. Unknown/not reported	857
a.4. Total	3334

6. Race	Number of Individuals
b.1. American Indian or Alaska Native	82
b.2. Asian	25
b.3. Black or African American	90
b.4. Native Hawaiian and Other Pacific Islander	30
b.5. White	1921
b.6. Other	17
b.7. Multi-race (two or more of the above)	327
b.8. Unknown/not reported	842
b.9. Total	3334

7. Military Status	Number of Individuals
a. Veteran	391
b. Active Military	3
c. Never Served in the Military	0

d. Unknown/not reported	2940
e. Total	3334

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full Time	88
b. Employed Part Time	87
c. Migrant or Seasonal Farm Worker	0
d. Unemployed (Short Term, 6 months or less)	48
e. Unemployed (Long Term, more than 6 months)	255
f. Unemployed (Not in Labor Force)	0
g. Retired	198
h. Unknown/not reported	1107
i. Total	1783

## D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	2090
b. Two Adults NO Children	0
c. Single Parent Female	0
d. Single Parent Male	0
e. Two Parent Household	0
f. Non-related Adults with Children	0
g. Multigenerational Household	0
h. Other	0
i. Unknown/not reported	622
l. Total	2712

10. Household Size	Number of Households
a. Single Person	2090
b. Two	0
c. Three	0
d. Four	0
e. Five	0
f. Six or more	0
g. Unknown/not reported	622
h. Total	2712

11. Housing	Number of Households
a. Own	51
b. Rent	1451
c. Other permanent housing	0
d. Homeless	0
e. Other	0
f. Unknown/not reported	1210
g. Total	2712

12. Level of Household Income	Number of Households
a. Up to 50%	840
b. 51% to 75%	62
c. 76% to 100%	26
d. 101% to 125%	7
e. 126% to 150%	6
f. 151% to 175%	8
g. 176% to 200%	33
h. 201% to 250%	0

i. 251% and over	0
j. Unknown/not reported	1730
k. Total	2712

13. Sources of Household Income	Number of Households
a. Income from Employment Only	95
b. Income from Employment and Other Income Source	43
c. Income from Employment, Other Income Source, and Non Cash Benefits	40
d. Income from Employment and Non-Cash Benefits	24
e. Other Income Source Only	452
f. Other Income Source and Non-Cash Benefits	0
g. No Income	169
h. Non Cash Benefits Only	27
i. Unknown/not reported	1862
j. Total	2712

14. Other Income Source	Number of Households
a. TANF	36
b. Supplemental Security Income (SSI)	231
c. Social Security Disability Income (SSDI)	162
d. VA Service-Connected Disability Compensation	7
e. VA Non-Service Connected Disability Pension	0
f. Private Disability Insurance	0
g. Worker's Compensation	0
h. Retirement Income from Social Security	108
i. Pension	3
j. Child Support	11
k. Alimony or other Spousal Support	0
l. Unemployment Insurance	3
m. EITC	28
n. Other	0
o. Unknown/not reported	535

15. Non Cash Benefits	Number of Households
a. SNAP	91
b. WIC	11
c. LIHEAP	5
d. Housing Choice Voucher	91
e. Public Housing	0
f. Permanent Supportive Housing	2
g. HUD-VASH	20
h. Childcare Voucher	0
i. Affordable Care Act Subsidy	0

j. Other	0
k. Unknown/not reported	91

**E. Number of Individuals May or May Not be Included**

**a. Unduplicated number of INDIVIDUALS served in Program    Number of Individuals**

**F. Number of Households May or May Not be Included**

**a. Unduplicated number of HOUSEHOLDS served in Program    Number of Households**