

JUVENILE JUSTICE COMMISSION
JUVENILE HALLS AND CAMPS INSPECTION REPORT

Please respond to the sections that apply to the facility you are inspecting.

Facility Name: Shasta Co. Juvenile Rehabilitation Facility

Inspection Date: 11/12/2020 and
11/13/2020

Facility Capacity: 40

Last Inspection: 11/19/2019

Address: 2684 Radio Lane
Redding CA 96001

Telephone Number: 530-225-5838

FAX Number: 530-245-6001

Superintendent: Carla Stevens

Staff Interviewed: Danelle Goodwine
Michael Biggers

Type of Facility: Juvenile Hall Camp Co-Ed?

Presiding Juvenile Court Judge: Darryl Kennedy

Commission Chair: Steve MacFarland

Telephone No. 530-605-1005



Signature

Commission Inspection Team: Betty Cunningham

Barbara Van Dyke

Jennifer Coulter

Kaitlynn Hancock

Susan Duncan

Major Concerns and Recommendations:

- Improve intercom system
- Explore 10 or 12 hour shifts

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AREA REVIEWED: Please Check

QUALITY OF LIFE	PROGRAMS	PERSONS INTERVIEWED
<input checked="" type="checkbox"/> Physical Plant <input checked="" type="checkbox"/> Meals/Nutrition <input checked="" type="checkbox"/> Mental Health <input checked="" type="checkbox"/> Physical/Dental Health <input checked="" type="checkbox"/> Religious Services <input checked="" type="checkbox"/> Volunter Involvement <input checked="" type="checkbox"/> Visiting <input checked="" type="checkbox"/> Volunter Involvement <input type="checkbox"/> Other	<input checked="" type="checkbox"/> Education <input checked="" type="checkbox"/> Vocation/Employability <input type="checkbox"/> Community Service <input type="checkbox"/> Victim/Gang Awareness <input checked="" type="checkbox"/> Substance Abuse <input checked="" type="checkbox"/> Other	<input type="checkbox"/> Minors <input checked="" type="checkbox"/> Superintendent <input checked="" type="checkbox"/> Medical/Psyche. Staff <input checked="" type="checkbox"/> School Staff <input type="checkbox"/> Supervisor <input checked="" type="checkbox"/> Child Supervision Staff (Counselors) <input checked="" type="checkbox"/> Food Services Staff <input type="checkbox"/> Other

GENERAL INFORMATION

Has the facility exceeded capacity since the last inspection?

No

Does the facility house minors under Section 601 of the Welfare & Institutions Code?

Yes No **If "yes", are 601's separated from 602's?**

Date of Last Fire Drill: 10/08/2020

SINCE THE LAST INSPECTION INDICATE:

Number of Suicides: 0 **Number of Attempted Suicides:** 0

Number of Deaths From Other Causes: 0 **Number of Escapes:** 0

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SLEEPING ROOMS (Cells)

Comments:

[Empty box for comments]

LOCAL INSPECTIONS

Fire: No Yes Date: 03/13/2020
(Health & Safety Code Section 13146.1)

*Medical/Mental Health: No Yes Date: 10/28/2020

*Environmental Health: No Yes Date: 10/08/2020

*Nutritional Health: No Yes Date: 10/08/2020
(Health & Safety Code Section 101045)

Facility Safety and Security:

STAFFING

Staff To Child Ratio: Awake and Sleeping:

Awake: 10 to 1
Asleep: 30 to 1

Communication In Language Minor Can Understand?

Communication is in English. Currently there are no residents who do not speak English.

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STAFFING (Continued)

Diversity of Staff:

The facility has about 25 Juvenile Detention Officers (JDOs) and 7 supervisory staff.
3-4 African American; 2 Hispanic and Spanish speaking;

Staff/Minor Interactions:

Throughout the facility (kitchen and pods) on several occasions, minors were interacting with staff and staff were attentive and listening to the minor. Minors also seemed to be listening and appreciative of the staff comments.
In the kitchen, we witnessed staff / minor interactions as they were preparing bagged meals for the homeless population staying in local motels.
In the '800 pod there was one staff member in the common area with a minor that was studying and the other minors were in the classroom.
In the 900 pod there were 3 staff members, but no interactions.

Staff Interviews - Comments:

One staff member interviewed has been with the facility for 6 years and is very dedicated and passionate about the job. The staff member is excited to share a passion for baking with the minors and has the administration's approval to do so. The staff member is very active with the facility and works peer support, is a union rep., and is enthusiastic about the in-house CORE training very much looking forward to being a part of the training.
The other staff member has been with the facility for 5 years and likes working with the minors. Feels that the new level JDO3 was a good step and is grateful that the advancement is available. The staff member also was very complimentary about the new director choice and stated that she listens, is accessible with an open-door policy. The staff member also felt that the requirement for a college degree to advance to supervisor position should be reevaluated.
Both staff members above felt that staff and the facility would benefit to 10 or 12 hour shifts.
A better more versatile intercom system
Other staff members interviewed mentioned minors would like to be able to talk to staff members who they felt they have a connection with, instead of a counselor, when they needed one on one time. Another concern is when a minor has a birthday in the JRF, nothing is done to celebrate their birthday. They realize that this is a rehabilitation facility, but at the end of the day they are still minors.

CONDITIONS OF GROUNDS

Lawns, Playing Fields, Blacktop, Asphalt, Other:

Because of the rain, we were not able to go outside, but the staff explained the gardens and goats and other outside activities that minors have access to. Those areas were observed through the windows and look good.

EXTERIOR OF BUILDING

General Condition, Paint, Roof, Drains/Gutters, Other:

From the front the exterior of the building was well maintained, painted, groomed, and presented a secure, but welcoming entrance. Due to weather we were unable to view the exterior of the back of the facility, but outside yard area looked clean and well kept

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INTERIOR OF BUILDING

Walls, Paint, Floors, Drains, Plumbing Fixtures Working, Air Vents, Windows:

Walls and other painted surfaces were clean, but in some areas new paint would be nice. Light fixtures were functional but could use a dusting. Floors were clean a highly polished.

There was a cracked window in the medical section. It was stated that it has been there a few months and that it was only in the outside pane. However, it is recommended it get fixed.

Are cleaning fluids and chemicals labeled and safely stored?

According to Mike Heffner in the kitchen, all chemicals are labeled and safely stored

Weapons Locker Location:

All weapons not permitted in the facility and are secured before anyone enters the building and are locked up

Recreation/Sports Equipment:

Unable to observe due to weather

Are the hallways clear and doors propped open?

The hallways were clear and no doors were propped open.

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INTERIOR OF BUILDING (Continued)

Court Holding Area - (if present) Access to drinking water and toilet?

The court room or the room used for court appearances was clean, set up efficiently and designed to ensure that the minor and attorneys can address the court and in a safe and secure environment. The court room is located in an area that has access to bathrooms and water fountain.

Due to COVID-19 restrictions, there were two chairs located on the outside of the court room door to allow for parents to observe the proceedings at a safe distance.

Sleeping Rooms/Dormitories:

We did not go into the occupied cells, but only observed through an open door. The rooms were small, bare, and functional.

BEDS - Type? 12" off the floor?

We did not go into the occupied cells, but only observed through an open door. The bed was approximately 12" above the floor and was of a solid structure.

Art, books, personal possessions allowed in sleeping rooms?

According to minor interview, yes, some personal possessions are allowed. Family pictures, drawings and up to four books. In each pod, minors have access to an adequate library of paperback books

Graffiti Present?

The only graffiti noted was on a table, in each pod, in the programing rooms. We did not inspect the individual sleeping rooms.

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INTERIOR OF BUILDING (Continued)

Ample Blankets?

Youth are provided a blanket and may request additional blankets

Study Area:

Youth study in the school rooms on each pod or in the dining/recreational area in the pod which provides a table and chairs. Youth may ask for "time" and space to study outside the school rooms.

Minors have adequate access to reading materials and some were observed using computers.

Adequate Lighting:

Lighting is adequate

Temperature:

Temperature was appropriate, but two of the observers thought the facility was a little cold

ORIENTATION OF MINORS

Are minors oriented to rules and procedures?

Youth receive orientation when they initially arrive at the JRF with a 4-minute video and an orientation pamphlet. In addition, rules and procedures posted on each pod where they can be read. The rules and procedures are quite detailed and may be complicated for some of the youth to read, comprehend, understand, and comply with.

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ORIENTATION OF MINORS (Continued)

Are rules and grievance procedures posted?

Rules and grievance procedures are posted on each pod.

Are rules and grievance procedures understood by minors?

Staff on each shift works to orient youth to the rules and grievance procedures.

Minors Interviewed = Comments:

Interviewer 1 interviewed two minors: Both were level 3 and "honors" level. Both shared the rules are clear rules that are fair. For the most part staff are good at deescalating situations that arise and take time to check in and try to connect. There are a few staff members that are not as good with those skills.

There are clear incentives for "leveling up" (participating in the GROW program, LOT, commissary) points are given for behavior, good deeds, and jobs. The minors are in charge of all the cleaning and deep clean every week. School is better now that the teachers are back in person but was very hard when they weren't allowed in due to COVID.

The PO's assign the programing. The minor from the 800 pod shared that ART was their favorite and learned the most. They are currently attending ICBT but have just gotten started.

They do not like that the 800 pod is co-ed.

One minor shared the process when they were suicidal and then was able to get on medication that has helped.

Interviewer 2 interviewed two minors: Evelyn: Se will soon be going to a foster home. She has been in 3 times "for bad behavior and choices". Now is a level 3 she feels she has a future. Her only complaint is these mixed pods. Some are inappropriate. There are 8 or 9 in school now. She feels the teachers have helped her a lot. She likes working in the garden. She feels stressed but is looking forward to a new start.

Saul: He has been there 2 years. He is turning 18 this month, so will be transferred to Modoc Co. to a county facility. He has been level 4 for some time and plans to keep it. He likes working in the kitchen, preparing meals for the homeless, a community service. Finally, I asked about complaints. The only one he mentions was that he could not call or write to anyone else except family. I asked why he was there

MEALS/NUTRITION

Kitchen = Clean; Are Knives and Chemicals Locked?

Mike Heffner was interviewed and shared that the knives and chemicals are locked up. He also stated that all sharps are locked up when not in use.

The kitchen was clean and very active.

Have the youths working in the kitchen been trained?

Yes. The youth who are allowed to work in the kitchen receive training.

Under supervision, minors were preparing food bags for the homeless. Staff interacted with the minors who appeared very happy to be doing the task.

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MEALS/NUTRITION (Continued)

Are meals served or cafeteria style?

Meals are plated and served to the youth in their assigned pod.

Are minors permitted to converse during meals?

Once all youth have been served, conversation is allowed

Are staff present and supervising?

Staff is present and supervising during meals.

Is a weekly menu prepared? Is it posted?

A weekly menu is planned and posted on each pod.

The JRF contracts with a company called NutriKids and all menus are reviewed by a nutritionist. During the summer, the menu may reflect the items that are being grown in the garden. The facility manages to produce all it's own eggs. Youth with established dietary needs have their needs met by modifying individual menus.

Are servings ample, nutritious and appetizing?

One minor interviewed said yes and now that they are eating nutritiously, they have lost weight and feel healthier. Another minor interviewed stated the "meat" is a mystery and not appetizing at all.

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MEALS/NUTRITION (Continued)

Are weaker youths protected from having food taken from them?

As all meals are individually plated and served under supervised on pods, weaker youth are protected.

Length of time allowed to eat:

30 minutes.

PERSONAL APPEARANCE OF MINORS

Appearance?

Youth wear clothing that reflects their "level". The uniforms are a combination of orange and blue.
Youth appear neat, clean, well-groomed.

Each have individualized haircuts which provides some individualization when in uniform. They receive haircuts every two weeks

SHOWERS - Frequency, Privacy Maintained, Supervised by Staff?, Any assault by other youths?

Showers are provided daily and supervised by staff on each pod.
The showers have doors that cover from about the knees to about the shoulders to provide some privacy from the other youth.
The showers are made of tile and have the feel of home not an institution.

CONDITION OF CLOTHING - Does clothing fit? Clothing appropriate to the weather?

Clothing appeared to be appropriate to the weather, clean and without a lot of wear. Minors do the laundry.

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PROGRAMS

RECREATION - Types and amount each day:

Intra-mural basketball, volleyball, wiffle ball, corn hole, ping pong, bingo, art and painting activities, games, baking, book club, Lot, GROW program.

EXERCISE - Daily schedule and amount of time each day:

The facility meets T15 regulations by providing exercise as follows:
School days: three hours/one hour unstructured;
Non-school days: five hours, one hour large muscle activity; outside when possible

Access to religious services:

Due to COVID, at times, church services have been offered virtually.
Minor interviewed stated Forward Leap comes in on Sunday morning for church.

Medical/Mental Health Services:

Robert Vincent RN works up to 40 hours a week on site with the youth in the facility. He is supported by a physician contracted through WellPath who uses telemedicine. About 30% of the youth take medications (anti-depressant, mood stabilizers, antibiotics, neural stimulants, bronchial treatments).
Vincent indicates that his major work is to draw blood and provide vaccinations. He has access to the Registry and is able to identify which inoculations youth need. He is able to provide Hep A, flue, T-DAP, HPV, meningitis, chicken pox.
The facility does Sexually Transmitted Disease (STI screening) on admission and provides services to remediate issues.
Mental health service are provided by a counselor who helps with psychotropic meds, suicide attempts, those with a history of disorders.

Volunteer Program:

Many of the volunteers at the JRF represent faith-based organizations. They provide a variety of activities outlined on the schedule including church activities, Leaders of Tomorrow, etc. Leaders of tomorrow bring in various guest speakers from the community so the youth learn about community-based programs and employment opportunities.

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PROGRAMS (Continued)

Counseling and Casework:

Yes, established by the Probation Officer. The Probation Officers must visit the minor once per week. Kurt Sauer, Supervising Deputy Probation Officer case plans the out-of-county residents. We have contracted with Victor Community Support Services to provide Individual Cognitive Behavior Therapy (ICBT) and Anger Replacement Therapy (ART). Northern Valley Catholic Social Services (NVCSS) provides Toward No Drugs, Boys Council and Girls Circle, and Remi vista provides Moral Reconciliation Therapy (MRT). We recently brought on a clinician from HHSA to provide individual therapy to the youth as well as work with the probation officers and families with exit planning and connecting to services outside the facility.

Family Reunification Planning:

The Probation Officer is in charge of case planning and determines the steps needed for family reunification. Any special visits are determined by the Probation Officer.

Visiting hours must be scheduled (Saturday/Sunday) and parents and other approved adults are allowed to visit. Staff indicated that most youth do not have visitors.

For each youth, the PO does a case plan and a plan for safety that includes visitation, furloughs, special visits supervised by the PO.

Substance Abuse Counseling:

The facility provides some substance use disorder treatment using the counseling program Toward No Drugs (TND). For those residents involved in the Integrated Family Wellness Program (IFWP)IFWP program, additional counseling services are offered during detention and continue upon release.

Victim Awareness Classes:

The JRF does not provide Victim Awareness Classes.

Gang Awareness Classes:

The JRF does not provide Gang Awareness Classes.

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PROGRAMS (Continued)

Sexual Harassment Classes:

Planned Parenthood has provided some sexual harassment classes in the school room. JRF youth "know their rights" and that the facility "does not tolerate sexual harassment".

Northern Valley Catholic Social Services provides Girls Circles and Council for Boys, programs that address the development of pro-social skills in youth. A clinician from HHSA provides counseling and services regarding Commercial Sexual Exploitation of Children (CSEC) to youth who have been identified as being particularly vulnerable in this area.

Parenting Classes:

No parenting classes are provided.

Vocational Classes:

Shasta County Office of Education provides a minimal vocational education program.

A college program is available through Lassen College (Online).

The GROW program provides youth with some experience in gardening, chicken/eggs, goats.

Community Service:

None

The minors were working on the meal bags for the homeless and had been done that many times. They work hard and I feel that is a community service activity.

Work Program:

Youth who have met the criteria for Level Two or Three may apply for job in the facility while in custody. Those jobs include the kitchen, and work in the GROW program.

Youth are not paid for their work but have access to the "commissary".

JUVENILE JUSTICE COMMISSION JUVENILE HALLS AND CAMPS INSPECTION REPORT

PROGRAMS (Continued)

Other:

When interviewing the staff, one staff member talked about the new director encouraging staff to share and lead activities around activities they are passionate about like baking, arts, etc.

According to the staff and the minors, the gardening, chickens, and goats are the best programs for the minors

DISCIPLINE OF MINORS

Frequency and Type:

The JRF has developed the Behavior Response Matrix: the Matrix uses both positive reinforcement and consequences. Youth earn up to 100 points a day between the pod/staff and school/staff and achieve different levels with different opportunities. We have added an Honors level to the behavior matrix system which allows the residents to have a higher quality blanket and pillow, chalk paint on the door to their room so they can use chalk to draw pictures, they are allowed more freedom on the pod and to work doing chores outside the pod. Additionally, these residents are to be mentors to the other residents and assist the new residents with learning the structure of the JRF program. These residents must apply to be Honors and have three staff references. Honors level is approved by the management team.

The pods are locked and neither youth nor staff can move freely through the facility. The facility may be locked down for the safety and security of both youth and staff.

GRIEVANCES

Number and Type:

Less than 10 per month.

Both minors interviewed are aware of where the grievance box is and how to use it.

TELEPHONE

Access:

In general, youth (over 16 years) has the right to speak with an attorney or (under 16 years) to their parent/guardian, their employer or to an individual providing childcare. The Probation Officer approves the phone list.

The facility has an "inmate phone system" which requires that there be money for each call.

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CORRESPONDENCE

Postage Free:

Parents/guardians may provide pre-stamped envelopes for mail. A recent change in T15 regulations will require the JRF to pay postage for up to 7 letters per week. Letters are screened.

INCOMING/OUTGOING - Is mail read?

Both incoming and outgoing mail is screened. The staff request that the youth open mail in front of them to screen for drugs and contraband.

Confidential Correspondence:

Confidential correspondence is kept in a locked filing cabinet.

VISITING

Adequate space, convenient times or accommodations to parent work schedule, etc. special visits:

The JRF has a large visiting room that is available for approved visitation on Saturdays and Sundays. The area includes a special room for video-conferencing court appearances, a special room for visiting with attorneys or mental health counselors, and a special room for observation of special visitation. The area is always supervised by a Probation Officer.

Because of the COVID-19 situation, the visiting area is divided up into social distancing guidelines meaning less minor visits at one time.

Do staff supervise visits?

The areas is always supervised by a Probation Officer.

The area is supervised by at least two officers, one inside and one outside

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VISITING

Adequate privacy during visits?

Visitation is done in one big room with several tables surrounded by chairs. Obviously conversations and actions can be seen by anyone else occupying the space. Since COVID restrictions have been put in place we have offered visits through Skype for out of town families as well as those who are not able to attend face to face visits due to illness or possible exposure.

Have all minors had visits? If no, give reasons.

Typically, about one third of youth receive visitors primarily due to family dynamics.

SCHOOL

TEACHERS: Number of full-time; frequency of substitutes.

Shasta County Office of Education operates two classrooms on each of the two pods currently occupied. SCOE provides two teachers, one part time Resource Teacher and two Teaching Assistants. The two teachers have worked in the JRF are very experienced.

Number of minors attending school:

All youth attend school unless already (s)he has graduated.
Due to COVID, the volunteer who assisted with Lassen College was unable to assist youth with enrollment. However, SCOE teachers work with the seniors and the graduates on career and college exploration. Assistance is given regarding completing the FAFSA and teaching them how to complete college and work applications. On-going conversations have been occurring with SCOE, Probation, and Shasta College to expand services for the youth in the JRF.

Number of minors in each classroom:

The number of minors in a classroom depends on the number of youth placed at the JRF and their specific needs. The classrooms are designed for about 15 youth each. Due to social distancing requirements the classrooms are now limited to 8 students inside the classroom and the other students remain in the dayroom on the pod. The teaching staff rotate in and out of the classroom and the students rotate in and out of the classrooms during different periods.

It appeared to me that there were more than 8 students in the classroom while we were there. They seemed to wonder in and out with sometimes more than 8 students in the at a time.

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SCHOOL (Continued)

Number of minors on independent study:

No youth are currently in independent study

Atmosphere of Classroom:

Because of the social distancing and not wanting to interrupt, it was hard to tell what the atmosphere in the classroom was. There was a lot of activity and it was difficult to see if each minor had their own grade specific curriculum? There was pleasant interaction between the minor and the teaching staff and all minors were engaged in a learning or art activity.

Adequate Supplies? Books, paper, computers, etc.

Each minor had what looked to be appeared supplies, and staff stated that they had what they needed

Activities and Coursework:

Minors were working on art projects, math, and writing assignments. It was difficult to ascertain the entire curriculum and/or coursework, but each minor seemed to understand what their task was

Are minors required to do homework?

According to staff and minor interviews, all work was done during class time

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SCHOOL (Continued)

Number of minors not attending: Reason?

All youth are enrolled in school, and regularly attend, unless they have graduated from high school.

Relationship between school and juvenile hall staff:

Not evaluated due to COVID.

Describe access to school, recreation, exercise and recreation for minors confined to their rooms:

The amount of school instruction time requirements affects the time allowed for vocational activities such as helping in the kitchen.

ACCESS TO MEDICAL AND MENTAL HEALTH SERVICES

Access to medical care and mental health services is provided as needed. Access to medical care and mental health services is provided as needed.

The facility has Robert Vincent RN on staff from 7:00 to 3:00 Monday through Friday with a physician on call via telemedicine. Mental health services are provided as needed. Wellpath provides mental health services to address immediate crisis situations and provides follow up care as needed. HHSA clinician is now at the facility full-time Monday - Friday and is available to assist residents throughout the day when experiencing challenging situations and are unable to control their emotions and/or behavior. This clinician also provides ongoing individual therapy as needed.

**JUVENILE JUSTICE COMMISSION
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Distribution of Juvenile Justice Commission Inspection Reports

Board of Corrections Recommendation

The Board of Corrections recommends commissions prepare and submit an inspection report for each juvenile hall and camp inspected by the commission. We suggest that copies of inspection reports be distributed to the Chief Probation Officer and other pertinent county agencies as directed by the court.

Please submit your annual report to the court and mail a copy to:

**LISA SOUTHWELL, Field Representative
FACILITIES STANDARDS AND OPERATIONS DIVISION
BOARD OF STATE AND COMMUNITY CORRECTIONS
2590 VENTURE OAKS WAY, SUITE 200
SACRAMENTO, CA 95833**

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