



Please respond to the sections that apply to the facility you are inspecting

Facility Name: Shasta County Juvenile Rehabilitation Facility Inspection Date: 11/13/2018

Facility Capacity: 90 Last Inspection: 2017

Address: 2684 Radio Lane Telephone Number: 530 225-5838
Redding CA 9600 FAX Number: _____

Superintendent: Sarah Till Staff Interviewed: Sarah Till
Mike Hefner

Type of Facility: Juvenile Hall Camp Co-Ed?

Presiding Juvenile Court Judge: Darryl Kennedy

Commission Chair: Steve MacFarland

Telephone No. _____


Signature

Commission Inspection Team: Susan Wilson _____
Cindy Vogt _____

Major Concerns and Recommendations:

1. A quick review of the books being used by students reflects that many of the books are quite old and probably significantly out of date. Examples: History (1999), Biology (2007), History (2008), Math (1997). We recommend that the school review the books that are in use and arrange for more current curriculum for the classroom.
2. In one pod, there are both male and female youth. Some of the rooms have paper "shields" to provide privacy. This does not seem like a very effective privacy screen and the staff may wish to reconsider how youth are placed in pods or provide alternative privacy screening.
3. Rather than taping items to the wall, the staff may consider installing an additional bulletin board for all the required pieces of paper they need to post.
4. Ms. Till shared with us the issue of transfer of youth from the JRF to the Youth Authority or adult incarceration. We did not have time to discuss this issue in depth and I hope that it can be brought to the Juvenile Justice Commission for further discussion.

AREA REVIEWED: Please Check

QUALITY OF LIFE

- Physical Plant
- Meals/Nutrition
- Mental Health
- Physical/Dental Health
- Religious Services
- Volunteer Involvement
- Visiting
- Volunteer Involvement
- Other

PROGRAMS

- Education
- Vocation/Employability
- Community Service
- Victim/Gang Awareness
- Substance Abuse
- Other

PERSONS INTERVIEWED

- Minors
- Superintendent
- Medical/Psyche. Staff
- School Staff
- Supervisor
- Child Supervision Staff
(Counselors)
- Food Services Staff
- Other

GENERAL INFORMATION

Has the facility exceeded capacity since the last inspection?

No

Does the facility house minors under Section 601 of the Welfare & Institutions Code?

Yes No

If "yes", are 601's separated from 602's?

Date of Last Fire Drill: 10/9/2018

SINCE THE LAST INSPECTION INDICATE:

Number of Suicides: 0

Number of Attempted Suicides: 1

Number of Deaths From Other Causes: 0

Number of Escapes: 0

SLEEPING ROOMS (Cells)

Comments:

We were shown one sleeping rooms by a youth. It was very clean and neat, and he indicated that he was the best bed maker in the pod! Currently, because of regulations and because of the low population, most youth sleep alone in their rooms. One one unit there were both male and female youth. Rooms had paper "shields" to provide additional privacy. It was not clear how well the "shields" met this purpose and this might be an area to be reconsidered.

LOCAL INSPECTIONS

Fire: No Yes **Date:** 10/27/2017
(Health & Safety Code Section 13146.1)

***Medical/Mental Health:** No Yes **Date:** 9/18/2018

***Environmental Health:** No Yes **Date:** 8/28/2018

***Nutritional Health:** No Yes **Date:** 7/6/2018
(Health & Safety Code Section 101045)

Facility Safety and Security:

STAFFING

Staff To Child Ratio - Awake and Sleeping:

Awake: 10-1
Asleep: 30-1

Communication In Language Minor Can Understand?

Communication is in English. Currently there are no residents who do not speak English.

STAFFING (Continued)

Diversity of Staff:

The facility has about 25 Juvenile Detention Officers (JDOs) and 6 supervisory staff. Ms. Till reported that 3-4 of the staff are African American and 3-4 are Hispanic, with one JDO who speaks Spanish. The staff appears to reflect the diversity of Shasta County which is about 90% white. We did not review the diversity of the youth incarcerated in the facility to see if the staff reflects their diversity.

Staff/Minor Interactions:

We observed interaction between teachers and youth, between staff and youth, and interviewed a few of the youth. Youth seemed to engage well with the staff and with the evaluators.

Staff Interviews - Comments:

Mike Heffner/Kitchen: He has worked with youth in detention facilities for years and seems to have a good understanding of their issues and their needs. He is interested in providing training in the culinary arts for the youth and some of them are allowed to work in the kitchen with him. He indicates that they have problems with motivation, with maturity, noting that the kitchen may be the most dangerous part of the facility. He also is impressed that the youth have the garden to work in and that they are able to grow food to eat.

Robert/Medical Services: He has worked at the facility for years. He notes that the youth often need medical care (innoculations, dental care, mental health/substance use) and although they are provided at the facility often there is no follow-up once they leave.

CONDITIONS OF GROUNDS

Lawns, Playing Fields, Blacktop, Asphalt, Other:

The grounds include a large concrete covered area (for basketball and other large muscle exercises), a large area for the chickens, a smaller area for goats, and a very large garden area (funded by a grant and supported by a volunteer organization). It was reported that youth really enjoy working in the outdoor areas and our tour guide was one of the youth. Ms. Till reported that she is either having or plans to have goat yoga as an alternative for youth.

Generally we were impressed with outdoor activities, especially related to the garden, chickens and goats. We did not observe the youth in the garden/animal areas so do not know the extent of their work.

EXTERIOR OF BUILDING

General Condition, Paint, Roof, Drains/Gutters, Other:

The exterior of the building appears to be in good shape. We did not observe the roof or the drains/gutters.

INTERIOR OF BUILDING

Walls, Paint, Floors, Drains, Plumbing Fixtures Working, Air Vents, Windows:

To our cursory inspection, the building appears to be adequately maintained. There are several areas in the pod where the youth have picked the paint off their doors.

Are cleaning fluids and chemicals labeled and safely stored?

Cleaning fluids and chemicals are labeled and safely stored.

Weapons Locker Location:

Weapons are adequately stored in a secure location in the intake area.

Recreation/Sports Equipment:

Recreation and sports equipment is stored with the janitor's closet on the pod, in the supply room and in the staff desks. It appears there are adequate opportunities for recreation both in and out of doors, during program hours and during free time.

Are the hallways clear and doors propped open?

The hallways were clear.
No doorways were propped open during our observation.

INTERIOR OF BUILDING (Continued)

Court Holding Area - (If present) Access to drinking water and toilet?

The facility provides two methods of attending court. Youth are transported to the courtroom in downtown Redding or they use a room in the visitor area as a court video conferencing room. During our visit, there was an attorney waiting for the judge in the room which has two way video and later one of the youth joined her. We did not observe the interaction. As we did not look at the "court holding area" we do not know if there is access to drinking water and toilet.

Sleeping Rooms/Dormitories:

We were shown one sleeping rooms by a youth. It was very clean and neat, and he indicated that he was the best bed maker in the pod! Currently, because of regulations and because of the low population, most youth sleep alone in their rooms. In one unit there were both male and female youth. Rooms had paper "shields" to provide additional privacy. It was not clear how well the "shields" met this purpose and this might be an area to be reconsidered. Youth are provided extra blankets if needed. The rooms are sparse and prison-like with minimal storage for personal items, an open toilet, paint picked off on the doors.

BEDS - Type? 12" off the floor:

The youth have beds in the room with a verry small storage area for personal belongings. The beds are built in with a mattress and youth are provided with blankets.

Art, books, personal possessions allowed in sleeping rooms?

Each room provides a minimal amount of space for personal belongings. In the room we toured, the youth had several books in his storage area.

Graffiti Present?

No graffiti was observed.

INTERIOR OF BUILDING (Continued)

Ample Blankets?

Youth are provided a blanket and may request additional blankets

Study Area:

Youth study in the school rooms on each pod or in the dining/recreational area in the pod which provides a table and chairs. Youth may ask for "time" and space to study outside the school rooms.

Adequate Lighting:

The lighting seems quite good with both natural and artificial light.

Temperature:

Appropriate for the day of inspection

ORIENTATION OF MINORS

Are minors oriented to rules and procedures?

Youth receive orientation when they initially arrive at the JRF with a 4 minute video and an orientation pamphlet. In addition, rules and procedures posted on each pod where they can be read. The rules and procedures are quite detailed and may be complicated for some of the youth to read, comprehend, understand, comply with. Ms. Till indicated that the staff works with youth on the "expectations" of their behavior on each shift.

ORIENTATION OF MINORS (Continued)

Are rules and grievance procedures posted?

Rules and grievance procedures are posted on each pod.

Are rules and grievance procedures understood by minors?

Staff on each shift works to orient youth to the rules and grievance procedures.

Minors Interviewed - Comments:

Those interviewed were polite and respectful; several spoke about their plans to continue college classes upon release

MEALS/NUTRITION

Kitchen - Clean; Are Knives and Chemicals Locked?

The kitchen was very clean at the time of our observation. Chemicals are stored in locked storage room. Knives are used to prepare food and were out during our visit when there were no youth in the kitchen.

Have the youths working in the kitchen been trained?

Although no youth were observed working in the kitchen on the day of the inspection, at least one youth has been trained and hopes to pursue a career in food service.

MEALS/NUTRITION (Continued)

Are meals served or cafeteria style?

Meals are plated and served to the youth in their assigned pod.

Are minors permitted to converse during meals?

Once all youth have been served, conversation is allowed

Are staff present and supervising?

Staff is present and supervising during meals.

Is a weekly menu prepared? Is it posted?

A weekly menu is planned and posted on each pod.

The JRF contracts with a company called NutriKids and all menus are reviewed by a nutritionist. During the summer, the menu may reflect the items that are being grown in the garden. The facility manages to produce all its own eggs. Youth with established dietary needs have their needs met by modifying individual menus.

Are servings ample, nutritious and appetizing?

See above. We did not observe a meal.

MEALS/NUTRITION (Continued)

Are weaker youths protected from having food taken from them?

As all meals are individually plated and served under supervised on pods. Weaker youth are protected.

Length of time allowed to eat:

30 minutes

PERSONAL APPEARANCE OF MINORS

Appearance?

Youth wear clothing that reflects their "level". The uniforms are a combination of orange and blue. Youth appear neat, clean, well-groomed. Each have individualized hair cuts which provides some individualization when in uniform.

SHOWERS - Frequency, Privacy Maintained, Supervised by Staff? Any assault by other youths?

Showers are provided daily and supervised by staff on each pod. The showers have doors that cover from about the knees to about the shoulders to provide some privacy from the other youth. It is not clear how privacy is assured if a client decides to sit down or squat to pick up an item. No assaults were reported.

CONDITION OF CLOTHING - Does clothing fit? Clothing appropriate to the weather?

Based on our observation, clothing was clean and fit appropriately. Most wore t-shirts but sweatshirts are available.

PROGRAMS

RECREATION - Types and amount each day:

Each youth reportedly receives one hour per day of large muscle exercise. Recreational activities include basketball, volleyball, gym equipment, yoga, working outside in the garden or with the animals. One youth manages a book club and youth are encouraged to all read one book over a period of time and have discussions etc. The youth reported they have read 44 books, and have different favorites. Youth are also participating in a Leadership group (Leaders of Tomorrow) modeled after Boys and Girls Club.

EXERCISE - Daily schedule and amount of time each day:

Ms. Till indicated that the facility meets T15 regulations by providing exercise as follows:
School days: three hours/one hour unstructured;
Non school days: five hours, one hour large muscle activity; outside when possible

Access to religious services:

Youth have access to a variety of religious activities by a variety of local churches. The schedule shows church services available on Sunday, Monday, Tuesday, Wednesday. Youth are provided with alternatives if they do not want to attend a church activity. It appears that many of the activities are provided by volunteers who are faith based.

Medical/Mental Health Services:

Robert Vincent RN works up to 40 hours a week on site with the youth in the facility. He is supported by a physician contracted through WellPath who uses telemedicine. About 30% of the youth take medications (anti-depressant, mood stabilizers, antibiotics, neural stimulants, bronchial treatments). Vincent indicates that his major work is to draw blood and provide vaccinations. He has access to the Registry and is able to identify which innoculations youth need. He is able to provide Hep A, flue, T-DAP, HPV, meningitis, chicken pox. The facility does Sexually Transmitted Disease (STI screening) on admission and provides services to remediate issues.

Volunteer Program:

Many of the volunteers at the JRF represent faith based organizations. They provide a variety of activities outlined on the schedule including church activities, Leaders of Tomorrow, etc.

PROGRAMS (Continued)

Counseling and Casework:

Yes, established by the Probation Officer. The Probation Officers must visit the minor once per week. A Juvenile Detention Officer is assigned to the Probation Officer and visits with the minor once per day and case notes the visit. Chris McFarland, Supervising Deputy Probation Officer case plans the out-of-county residents.

Family Reunification Planning:

The Probation Officer is in charge of case planning and determines the steps needed for family reunification. Any special visits are determined by the Probation Officer.
Visiting hours must be scheduled (Saturday/Sunday) and parents and other approved adults are allowed to visit. Staff indicated that most youth do not have visitors.
For each youth, the PO does a case plan and a plan for safety that includes visitation, furloughs, special visits supervised by the PO.

Substance Abuse Counseling:

The facility provides some substance use disorder treatment using the counseling program Toward No Drugs (TND) and WINGS.

Victim Awareness Classes:

The JRF does not provide Victim Awareness Classes

Gang Awareness Classes:

The JRF does not provide Gang Awareness Classes.

PROGRAMS (Continued)

Sexual Harassment Classes:

Previously services were provided by One Safe Place. Planned Parenthood has provided some sexual harassment classes in the school room. Ms. Till indicated that the youth "know their rights" and that the facility "does not tolerate sexual harassment". Northern Valley Catholic Social Services provides Girls Circles and Council for Boys, programs that address the development of pro-social skills in youth.

Parenting Classes:

Currently there is one youth in the facility who is a father. The facility provides Young Men As Fathers as a class, and provides services through the Nurse Family Partnership.

Vocational Classes:

Shasta County Office of Education provides a minimal vocational education program. Ebony, a JDO, teaches the youth how to develop a resume and to participate in a job interview, using "jobs" at the JRF situationally. The GROW program provides youth with some experience in gardening, chicken/eggs, goats.

Community Service:

None

Work Program:

Youth who have met the criteria for Level Two or Three may apply for job in the facility while in custody. Those jobs include the kitchen, and work in the GROW program. Youth are not paid for their work but have access to the "commissary".

PROGRAMS (Continued)

Other:

n/a

DISCIPLINE OF MINORS

Frequency and Type:

The JRF has developed the Behavior Response Matrix: the Matrix uses both positive reinforcement and consequences. Youth earn up to 100 points a day between the pod/staff and school/staff and achieve different levels with different opportunities. The pods are locked and neither youth nor staff can move freely through the facility. The facility may be locked down for the safety and security of both youth and staff.

GRIEVANCES

Number and Type:

Ms. Till reported that there are about 5 grievances filed per pod per month for a total of about 15 grievances. She indicated that they are generally low level and easily resolved by staff.

TELEPHONE

Access:

In general, youth (over 16 years) has the right to speak with an attorney or (under 16 years) to their parent/guardian, their employer or to an individual providing child care. The Probation Officer approves the phone list. The facility has an "inmate phone system" which requires that there be money for each call. Ms. Till indicated that it is one of the most economical systems that they have been able to find.

CORRESPONDENCE

Postage Free:

Parents/guardians may provide pre-stamped envelopes for mail. A recent change in T15 regulations will require the JRF to pay postage for up to 7 letters per week. The youth rarely send letters.
Ms. Till indicated that letters are screened.

INCOMING/OUTGOING - Is mail read?

Both incoming and outgoing mail is screened. The staff request that the youth open mail in front of them to screen for drugs and contaband.

Confidential Correspondence:

Confidential correspondence is kept in a locked filing cabinet.

VISITING

Adequate space, convenient times or accommodations to parent work schedule, etc. special visits:

The JRF has a large visiting room that is available for approved visitation on Saturdays and Sundays. The area includes a special room for video-conferencing court appearances, a special room for visiting with attorneys or mental health counselors, and a special room for observation of special visitation. The area is always supervised by a Probation Officer.

Do staff supervise visits?

The areas is always supervised by a Probation Officer.

VISITING

Adequate privacy during visits?

Visitation is done in one big room with several tables surrounded by chairs. Obviously conversations and actions can be seen by anyone else occupying the space.

Have all minors had visits? If no, give reasons:

Typically about one third of youth receive visitors primarily due to family dynamics.

SCHOOL

TEACHERS - Number of full-time; frequency of substitutes:

Shasta County Office of Education operates two classrooms on each of the two pods currently occupied. SCOE provides two teachers, one Resource Teacher and two Teaching Assistants. The two teachers have worked in the JRF are very experienced and have worked in the JRF for several years.

Number of minors attending school:

All youth attend school unless already (s)he has graduated. The JRF has 27 youth in SCOE classes and three youth who are attending Lassen College taking online college classes on the internet. All three are high school graduates.

Number of minors in each classroom:

The number of minors in a classroom depends on the number of youth placed at the JRF and their specific needs. The classrooms are designed for about 15 youth each.

SCHOOL (Continued)

Number of minors on independent study:

No youth are currently in independent study.

Atmosphere of Classroom:

The youth involved in Lassen College classes were working in the pod at a table quietly, supervised by the JDOs. The youth in the classroom seemed relatively involved in the material presented.

Adequate Supplies? Books, paper, computers, etc.

The classrooms have computers, books,adequate furnishing etc. Of some concern is the fact that many of the books are really out of date. A quick review of the books being used by students reflects that many of the books are quite old and probably significantly out of date. Examples: History (1999), Biology (2007), History (2008), Math (1997). We recommend that the school review the books that are in use and arrange for more current curriculum for the classroom.

Activities and Coursework:

The academic program designed and provied by Shasta County Office of Education. The issue is that about 80% of the youth require some type of special education and it is hard to provide that service in a classroom to youth from different counties/different schools with different skills who are transitory in their stay at the JRF. In spite of that some of the youth do manage to graduate from high school during their stay at the JRF.

Are minors required to do homework?

Teachers try to provide the opportunity to complete any homework in the classroom during class hours.

SCHOOL (Continued)

Number of minors not attending. Reason?

None.

Relationship between school and juvenile hall staff:

The relationship between the staff and teachers appears to be good. The staff is aware of the matrix and behavioral expectations of the staff, and the staff appear to be aware of the needs of the teachers. Both teachers have years of experience teaching through SCOE at the JRF or in similar classroom settings.

Describe access to school, recreation, exercise and recreation for minors confined to their rooms:

Ms. Till indicated that the JRF meets Title 15 requirements in this type of situation.

ACCESS TO MEDICAL AND MENTAL HEALTH SERVICES

Access to medical care and mental health services is provided as needed.
The facility has Robert Vincent RN on staff from 7:00 to 3:00 Monday through Friday with a physician on call via telemedicine .
Mental health services are provided as needed.




Board of Corrections Recommendation

The Board of Corrections recommends commissions prepare and submit an inspection report for each juvenile hall and camp inspected by the commission. We suggest that copies of inspection reports be distributed to the Chief Probation Officer and other pertinent county agencies as directed by the court.

Please submit your annual report to the court and mail a copy to:

**LISA SOUTHWELL, Field Representative
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