Shasta County SD Policy Manual

# **Vehicle Towing and Release**

### **502.1 PURPOSE AND SCOPE**

This policy provides the procedures for towing a vehicle by or at the direction of the Shasta County Sheriff's Office. Nothing in this policy shall require the Department to tow a vehicle.

### **502.2 STORAGE AND IMPOUNDS**

When circumstances permit, for example when towing a vehicle for parking or registration violations, the handling employee should, prior to having the vehicle towed, make a good faith effort to notify the owner of the vehicle that it is subject to removal. This may be accomplished by personal contact, telephone or by leaving a notice attached to the vehicle at least 24 hours prior to removal. If a vehicle presents a hazard, such as being abandoned on the roadway, it may be towed immediately.

The responsibilities of those employees towing, storing or impounding a vehicle are listed below.

### 502.2.1 VEHICLE STORAGE REPORT

Department members requesting towing, storage or impound of a vehicle shall complete CHP Form 180 and accurately record the mileage and a description of property within the vehicle (Vehicle Code § 22850). In addition to the CHP-180 form, a SCSO 14-180 Stored/Impound Vehicle Report Narritive will be completed by the authoring department member. A copy of the CHP-180 should to be given to the tow truck operator. The original CHP-180, along with SCSO 14-180 shall be submitted to the Records Unit as soon as practicable after the vehicle is stored.

### 502.2.2 REMOVAL FROM TRAFFIC COLLISION SCENES

When a vehicle has been involved in a traffic collision and must be removed from the scene, the Deputy shall have the driver select a towing company, if possible, and shall relay the request for the specified towing company to the dispatcher. When there is no preferred company requested, a company will be selected from the rotational list of towing companies.

If the owner is incapacitated, or for any reason it is necessary for the Department to assume responsibility for a vehicle involved in a collision, the Deputy shall request the dispatcher to call the next rotational tow company. The Deputy will then store the vehicle using a CHP Form 180.

### 502.2.3 STORAGE AT ARREST SCENES

Whenever a person in charge or in control of a vehicle is arrested, it is the policy of this department to provide reasonable safekeeping by storing the arrestee's vehicle subject to the exceptions described below. The vehicle, however, shall be stored whenever it is needed for the furtherance of the investigation or prosecution of the case, or when the community caretaker doctrine would reasonably suggest that the vehicle should be stored (e.g., traffic hazard, high-crime area).

The following are examples of situations where consideration should be given to leaving a vehicle at the scene in lieu of storing, provided the vehicle can be lawfully parked and left in a reasonably secured and safe condition:

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- Traffic-related warrant arrest.
- Situations where the vehicle was not used to further the offense for which the driver was arrested.
- Whenever the licensed owner of the vehicle is present, willing, and able to take control of any vehicle not involved in criminal activity.
- Whenever the vehicle otherwise does not need to be stored and the owner requests that it be left at the scene. In such cases, the owner shall be informed that the Department will not be responsible for theft or damages.

### 502.2.4 IMPOUNDMENT AT SOBRIETY CHECKPOINTS

Whenever a driver is stopped at a sobriety checkpoint and the only violation is that the operator is driving without a valid driver's license, the deputy shall make a reasonable attempt to identify the registered owner of the vehicle (Vehicle Code § 2814.2). The deputy shall release the vehicle to the registered owner if the person is a licensed driver, or to another licensed driver authorized by the registered owner, provided the vehicle is claimed prior to the conclusion of the checkpoint operation.

If the vehicle is released at the checkpoint, the deputy shall list on his/her copy of the notice to appear the name and driver's license number of the person to whom the vehicle is released.

When a vehicle cannot be released at the checkpoint, it shall be towed (Vehicle Code § 22651(p)). When a vehicle is removed at the checkpoint, it shall be released during the normal business hours of the storage facility to the registered owner or his/her agent upon presentation of a valid driver's license and current vehicle registration.

### 502.2.5 DRIVING A NON-COUNTY VEHICLE

Vehicles which have been towed by or at the direction of the Department should not be driven by sheriff's personnel unless it is necessary to move a vehicle a short distance to eliminate a hazard, prevent the obstruction of a fire hydrant or to comply with posted signs.

### 502.2.6 WATCH COMMANDER'S RESPONSIBILITIES

The Watch Commander will approve all completed storage forms (CHP Form 180) and promptly provide them to Records personnel to be entered into the Stolen Vehicle System (Vehicle Code §§ 22651.5(b), 22851.3(b) and 22854.5.

### 502.2.7 RECORDS UNIT RESPONSIBILITY

Records personnel shall promptly enter pertinent data from the completed storage form (CHP Form 180) into the Stolen Vehicle System Approved storage forms shall be promptly imaged, so they are immediately available for release or review should inquiries be made.

Within 48 hours, excluding weekends and holidays, of the storage of any such vehicle, it shall be the responsibility of therecords unit to determine the names and addresses of any individuals having an interest in the vehicle through DMV or CLETS computers. Except when personally served by the Deputy authorizing such tow, the notice shall be sent to all such individuals by first-

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class mail (Vehicle Code § 22851.3(d); Vehicle Code § 22852(a); Vehicle Code § 14602.6(a)(2)). The notice shall include the following (Vehicle Code § 22852(b)):

- (a) The name, address, and telephone number of this Department.
- (b) The location of the place of storage and description of the vehicle, which shall include, if available, the name or make, the manufacturer, the license plate number, and the mileage.
- (c) The authority and purpose for the removal of the vehicle.
- (d) A statement that, in order to receive their post-storage hearing, the owners, or their agents, shall request the hearing in person, writing, or by telephone within 10 days of the date appearing on the notice.

### 502.2.8 DEPUTY RESPONSIBILITIES

Whenever a deputy orders a vehicle impounded or stored under an authority section of the California Vehicle Code, to be held as evidence, or to be held for asset forfeiture, the deputy assigned to the case shall complete a CHP 180 vehicle report and a SCSO 14-180 Stored/Impounded Vehicle Report Narrative.

If a vehicle is impounded or stored pursuant to 22651(h)(1), 22651(o)(1)(A), 22651(p), or 14602.6 CVC, the deputy shall check the "Agency Hold" box on the CHP 180 form. If the vehicle is towed pursuant to any other section, the deputy should check the "Release to R/O or Agent" box.

A deputy should, absent exigent circumstances, impound a vehicle pursuant to 14602.6 CVC when the deputy determines through a DMV inquiry the driver's license is suspended or revoked and has valid service. If the deputy can establish the driver's knowledge of the suspension absent good service, the deputy can impound the vehicle. The deputy shall make note of the driver's knowledge of being suspended or revoked in the "Remarks" section of the CHP 180. "Thirty Day Hold" shall be written on the CHP-180. The deputy shall, when the vehicle is towed, issue a notice to appear to the driver for the appropriate vehicle code section in regard to the suspension or revocation.

If a vehicle ordered impounded or stored by a deputy is not currently registered, the deputy completing the CHP 180 shall check the "Agency Hold" and "22850.3 CVC" boxes. If applicable, the driver or owner of the vehicle can be issued a notice to appear (or complaint sought) for the registration violation.

If the Registered Owner of the vehicle is present at the time of the tow/impound, the deputy shall serve the R/O the completed Notice of Stored Vehicle page from the CHP-180 and a Vehicle Release Procedure form.

### **502.3 TOWING SERVICES**

The County of Shasta County periodically selects a firm to act as the official tow service and awards a contract to that firm. This firm will be used in the following situations:

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- (a) When it is necessary to safeguard a vehicle due to the inability of the owner or operator to take the required action.
- (b) When a vehicle is being held as evidence in connection with an investigation.
- (c) When it is otherwise necessary to store a motor vehicle. This would include situations involving the recovery of stolen or abandoned vehicles, and the removal of vehicles obstructing traffic in violation of state or local regulations.

#### **502.4 VEHICLE INVENTORY**

All property in a stored or impounded vehicle shall be inventoried and listed on the vehicle storage form. This includes the trunk and any compartments or containers, even if closed and/or locked. Members conducting inventory searches should be as thorough and accurate as practical in preparing an itemized inventory. These inventory procedures are for the purpose of protecting an owner's property while in sheriff's custody, to provide for the safety of deputies, and to protect the Department against fraudulent claims of lost, stolen, or damaged property.

#### 502.5 SECURITY OF VEHICLES AND PROPERTY

Unless it would cause an unreasonable delay in the completion of a vehicle impound/storage or create an issue of officer safety, deputies should make reasonable accommodations to permit a driver/owner to retrieve small items of value or personal need (e.g., cash, jewelry, cell phone, prescriptions) that are not considered evidence or contraband.

If a search of a vehicle leaves the vehicle or any property contained therein vulnerable to unauthorized entry, theft, or damage, personnel conducting the search shall take such steps as are reasonably necessary to secure and/or preserve the vehicle or property from such hazards.

#### **502.6 RELEASE OF VEHICLE**

The Department will maintain a listed, 24-hour telephone number to provide information regarding impoundment of vehicles and the right of the registered owner to request a storage hearing. Releases for towed vehicles will be made available during regular, non-emergency business hours (Vehicle Code § 14602.6).

- (a) Vehicles removed pursuant to Vehicle Code § 22850 shall be released after proof of current registration is provided by the owner or the person in control of the vehicle and after all applicable fees are paid (Vehicle Code § 22850.3; Vehicle Code § 22850.5).
- (b) Vehicles removed that require payment of parking fines or proof of valid driver's license shall only be released upon presentation of proof of compliance, proof of payment, completion of affidavit, and payment of applicable fees related to the removal (Vehicle Code § 22651 et seq., Vehicle Code § 22850.3; Vehicle Code § 22850.5).
- (c) A vehicle removed pursuant to Vehicle Code § 14602.6(a) shall be released to the registered owner or his/her agent with proof of current registration, proof of a valid driver's license, and applicable fees paid prior to the end of the 30-day impoundment period under any of the following circumstances:

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- 1. The vehicle was stolen.
- 2. If the driver reinstates his/her driver's license or acquires a license and provides proof of proper insurance.
- 3. Any other circumstance as set forth in Vehicle Code § 14602.6.
- 4. When there is no remaining community caretaking need to continue impound of the vehicle or the continued impound would not otherwise comply with the Fourth Amendment.
- (d) An autonomous vehicle removed under authority of Vehicle Code § 22651(o)(1)(D) shall be released to the registered owner or person in control of the autonomous vehicle if the requirements of Vehicle Code § 22651(o)(3)(B) are met.

Personnel whose duties include releasing towed vehicles should consult the Vehicle Code under which the vehicle was towed or impounded for any specific requirements prior to release.

Employees who suspect that a vehicle was impounded in error should promptly advise a supervisor. Supervisors should approve, when appropriate, the release of the vehicle without requiring the registered owner or his/her agent to request a hearing, as described in the Vehicle Impound Hearings Policy.