



LORI J. SCOTT, Treasurer-Tax Collector-Public Administrator

P.O. Box 991830
Redding, CA 96099-1830
Telephone: (530) 225-5511
Fax: (530)-245-6488
California Relay Service:
771 or (800) 735-2922

PUBLIC SERVICE ANNOUNCEMENT

August 16, 2023

Effective August 16, 2023, the Shasta County Tax Collector has new public business and phone hours.

8:30 a.m. to 4:30 p.m.

Monday to Friday (excluding holidays)

The Tax Collector Office will not close during the lunch hour.

DELINQUENT DATE HOURS: 8:00 a.m. to 5:00 p.m.

Taxpayers can also make payments 24/7 online or by calling the IVR (interactive voice response) phone number. Please read important notes online at the View/Pay Property Taxes Online webpage.



To pay online: <http://shastacounty.gov/tax-collector>

To pay by IVR (Interactive Voice Response): call 844-784-9715

NOTE: Default Tax Payments or Payment Plans CANNOT Be Paid using IVR

The company we use to process electronic payments will add a convenience fee to your bill

Cash payments:	Bring to:	Shasta County Tax Collector 1450 Court Street, Room 227, Redding CA 96001
Checks or certified funds:	Mail to:	Shasta County Tax Collector PO Box 991830, Redding CA 96099-1830
	Drop off:	Place in drop box located on 2 nd floor lobby at: Shasta County Administration Center 1450 Court Street, Outside of Room 227, Redding CA 96001
	Bring to:	Shasta County Tax Collector 1450 Court Street, Room 227, Redding CA 96001

Call 530-225-5511 between 8:30 a.m. to 4:30 p.m., Monday through Friday, for property tax payment questions.

Please pay early to avoid penalties.

**Lori J. Scott
Treasurer-Tax Collector**